

Oracle FLEXCUBE Core Banking

Customer Information Reports Manual
Release 11.5.0.0.0

Part No. E52876-01

July 2014

ORACLE®

Customer Information Reports Manual
July 2014

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1. Preface

1.1. Intended Audience

This document is intended for the following audience:

- Customers
- Partners

1.2. Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

1.3. Access to OFSS Support

<https://support.us.oracle.com>

1.4. Structure

This manual is organized into the following categories:

Preface gives information on the intended audience. It also describes the overall structure of the Reports Manual

Introduction provides brief information on the overall functionality covered in the Reports Manual

Chapters are dedicated to individual reports and its details, covered in the Reports Manual

1.5. Related Information Sources

For more information on Oracle FLEXCUBE Core Banking Release 11.5.0.0.0, refer to the following documents:

- Oracle FLEXCUBE Core Banking Licensing Guide

2. Customer Information Reports

A report is a document that is illustrated with the help of information, and tailored to a given situation and audience. The primary purpose of a report is to provide information. However, reports may also include additional information, such as suggestions or conclusions that indicate possible future actions which the report reader might take. Reports can be public or private.

Advice is generally a written proof of a service performed, funds transferred, or a payment that is received or made. It can also be a recommendation that advises a customer about specific investment asset allocations based on age and circumstances.

Oracle Flexcube supports report generation in PDF, HTML and Excel formats. Based on the system configuration the reports can be generated in any of the above mentioned format.

Note 1: Reports can be generated by using the **Report Request** (Fast Path: 7775) option. Reports can be viewed/printed using the **Advice/Report Status Inquiry** (Fast Path: 7778) option. The above screens can be accessed by navigating through the following path: **Transaction Processing > Internal Transactions > Reports**.

Note 2: Report Codes precede the Report Names. Unlike the User Manual where the Fast Path preceding the Topic Title indicates the access for the screen, the Report Code is simply a unique code for the report.

Reports are categorized under:

- Adhoc Reports
- Batch Reports

2.1. Adhoc Reports

Adhoc reports are generated on demand or on request. Reports and advices can be requested from the Report Request screen. Adhoc reports can be viewed and generated using the teller login or the system operator login.

List of Adhoc Reports:

- Customer Information Reports

2.1.1. Customer Information Reports

The customer information reports include those reports that are specific to the customers basic information details, audit trail details, combined statements, etc.

List of Customer Information Reports:

- BA115 - Operating Instructions Not Captured
- BA706 - STAFF ACCOUNT RESTRICTION HISTORY REPORT
- BA77D - Audit Trail Detail Report
- BA77E - Audit Trail Exhaustive Report
- BA77H - Audit Trail Header Report
- CI025 - Customer Dormant Status Report
- CI101 - CIF - CUSTOMER LIST
- CI112 - COMBINED STATEMENT OF ACCOUNTS
- CI114 - Combined Statement Generation
- CI116 - MINOR CUSTOMER DETAILS REPORT
- BA77U - Audit Trail
- CI105 - CUSTOMER WITHOUT ACCOUNTS
- CI113 - Corporate Customer Replicate
- CI115 - SIGNATURES NOT CAPTURED
- CI125 - Family Members Position Report
- CI126 - CUSTOMER BLACKLIST HISTORY REPORT
- CI130 - Signature Audit Trail
- CI131 - Account Operating Instructions
- CI135 - Customer Id to Company Code
- CI136 - Customer Id Mailing Address
- CI137 - Customer Id Contact Details
- CI007 – Mobile Number and E-mail id Modifications

BA115 - Operating Instructions Not Captured

The **Account Operating Instruction Maintenance** (Fast Path: CIM28) option facilitates the user to maintain operating instructions for an account. This instruction will be displayed by the system along with the customer signature during financial transaction processing. An audit trail report can also be generated for addition / modification / deletion of account operating instructions.

This adhoc report enlists accounts for which maintenance of the operating instructions not done till the process date. Each column of this report provides data about Account Number, Customer ID, Name, Account Opening Date and Officer ID.

To generate the Operating Instructions Not Captured Report

1. Access the **Report Request** (Fast Path: 7775) screen.
2. Ensure that the **Adhoc Reports** button is selected.
3. Navigate through **Customer Information > Customer Information > BA115 - Operating Instructions Not Captured**.
4. The system displays the **BA115 - Operating Instructions Not Captured** screen.



5. By default, the **Waived Service Charge** check box is selected. Clear the check box if you want to apply the service charge for the report.
6. Click the **Generate** button.
7. The system displays the message "Report Request Submitted". Click the **OK** button.
8. The system generates the **Operating Instructions Not Captured Report**. For reference, a specimen of the report generated is given below:

FLEXCUBE OPERATING INSTRUCTIONS NOT CAPTURED As Of :31-Dec-2007				Run Date: 01-Dec-2008 Run Time : 04:02 PM Report No: BA115/ 1
Account Number	Customer ID	Name	A/C Opening Date	Officer ID
61000000242440	603888	HJOGAILOS	31-Dec-2007	TDEVGL1
61000000243440	603888	HJOGAILOS	31-Dec-2007	TDEVGL1
*** End of Report ***				

BA706 - STAFF ACCOUNT RESTRICTION HISTORY REPORT

BA706 - STAFF ACCOUNT RESTRICTION HISTORY REPORT

The bank can restrict a particular teller from accessing the details of particular customer or GL account using the **Restricted Accounts Maintenance** (Fast Path: BAM10) option. For a restricted account, the teller is not allowed to post any transaction, inquire, or maintain details. The supervisory staff may generate an adhoc MIS to check the restrictions on the individual users.

This adhoc report enlists the staff accounts which are restricted. Each column of this report provides information on User ID, Account Number, Description and Process Date.

To generate the STAFF ACCOUNT RESTRICTION HISTORY REPORT

1. Access the **Report Request** (Fast Path: 7775) screen.
2. Ensure that the **Adhoc Reports** button is selected.
3. Navigate through **Customer Information > Customer Information > BA706 - STAFF ACCOUNT RESTRICTION HISTORY REPORT**.
4. The system displays the **BA706 - STAFF ACCOUNT RESTRICTION HISTORY REPORT** screen.

The screenshot shows a software window titled "BA706 - STAFF ACCOUNT RESTRICTION HISTORY REPORT". The window has a "Input Parameters" section. It contains a text input field labeled "Enter User Employee ID (0 for all)" and a checked checkbox labeled "Waived Service Charge". At the bottom of the window is a "Generate" button.

BA706 - STAFF ACCOUNT RESTRICTION HISTORY REPORT

Field Description

Field Name	Description
Enter User Employee ID (0 for all)	[Mandatory, Alphanumeric, 48] Type the user ID for which the staff account restriction report is to be generated.
Waived Service Charge	[Optional, Check Box] Select the check box to waive the service charge.

5. Enter the appropriate parameters in the **BA706 - STAFF ACCOUNT RESTRICTION HISTORY REPORT** screen.
6. Click the **Generate** button.
7. The system displays the message “Report Request Submitted”. Click the **OK** button.
8. The system generates the **STAFF ACCOUNT RESTRICTION HISTORY REPORT**. For reference, a specimen of the report generated is given below:

BA706 - STAFF ACCOUNT RESTRICTION HISTORY REPORT

Bank : 335 DEMO BANK	FLEXCUBE	Run Date :	10-Dec-2008
Branch : 9999 DEMO Op. Id : TSANDEEP	STAFF ACCOUNT RESTRICTION HISTORY REPORT For: 31-Jan-2008	Run Time : Report No:	08:11PM BA706/ 1
<hr/>			
User ID	Account No	Description	Process Date
TRAGINI	70000000412440 70000000412440	TESTING PURPOSE TESTING PURPOSE	11/29/2008 2:54:43PM 11/29/2008 2:57:17PM

BA77D - Audit Trail Detail Report

This report is generated to enable the branches to check the old and the new values of various fields for a particular task performed by a teller, and authorised by a supervisor. This report gives the full log of details like branch, date, time, user IDs, etc., so that branches can check for critical changes performed in the system.

This is an audit trail detail report for a given control sequence number. Each column of the report provides information on Originating Branch, Task ID, Posting Date, Transaction Date, Teller ID, Authorizer ID, Customer ID, Account Number, Type, Field Name, Old Value and New Value.

To generate the Audit Trail Detail Report

1. Access the **Report Request** (Fast Path: 7775) screen.
2. Ensure that the **Adhoc Reports** button is selected.
3. Navigate through **Customer Information > Customer Information > BA77D - Audit Trail Detail Report**.
4. The system displays the **BA77D - Audit Trail Detail Report** screen.



The screenshot shows a software interface for generating an audit trail report. The window is titled "BA77D - Audit Trail Detail Report". In the top-left corner, there is a label "Input Parameters" followed by a text input field with the placeholder "ctrSequenceNo-". To the right of this field is a checkbox labeled "Waived Service Charge:" which is checked. At the bottom of the window, there is a single button labeled "Generate".

Field Description

Field Name	Description
ctrSequenceNo	[Mandatory, Numeric, 22] Type the valid control sequence number for which the report needs to be generated.
Waived Service Charge	[Optional, Check Box] Select the check box to waive the service charge.

5. Enter the appropriate parameters in the **BA77D - Audit Trail Detail Report** screen.
6. Click the **Generate** button.
7. The system displays the message “Report Request Submitted”. Click the **OK** button.
8. The system generates the **Audit Trail Detail Report**. For reference, a specimen of the report generated is given below:

Bank : 25 Demo Bank	FLEXCUBE	Run Date: 02-Jun-2008		
Branch : 9999 Demo	Audit Trail Detail Report	Run Time: 07:01 PM		
Op. Id: SANOOP	For: 15-Jan-2008	Report No: BA777D/ 1		
Originating Branch: 9999	Task ID: Float Configuration	Posting Date: 15-12-2007		
Teller ID: TDEEPAK	Authorizer ID: SDEEPAK	Customer ID: Account No:		
Type	Field Name	Old Value	New Value	
Key				
	NETWORK_FLOAT_DAYS			
	COD_CLG_TYPE	2	0	
	COD_DEST_CIRCLE_ID	25	ALL	
	COD_DEST_ZONE_ID		ALL	
	COD_ENTITY_VPD			
	COD_NETWORK_ID		RTGSCO	
	COD_ORIG_CIRCLE_ID		ALL	
	COD_ORIG_ZONE_ID		ALL	
	COD_PAYMENT_TXN		OP_RTGSC	
	COD_PAYMENT_TYPE	360	OP	
	COD_REMIT_CCY			
	CTPARTY_FLOAT_DAYS		0	
	CUST_FLOAT_DAYS	0		

BA77E - Audit Trail Exhaustive Report

Current banking scenario calls for very strict control and vigilance in terms of access to the system. It is imperative for a bank to ensure that access to various modules / transactions in **FLEXCUBE Retail** are well controlled. To facilitate this control an Audit trail can be maintained for any task accessed by the user. Similarly the bank can view the trail of both financial and non-financial transactions performed on **FLEXCUBE**.

Each column of the report provides information on Originating Branch, Task ID, Posting Date, Transaction Date, Teller ID, Authoriser ID, Customer ID, Account Number, and all the actions. In addition, the Type, Field Name, Old Value and New Values are also provided.

To generate the Audit Trail Exhaustive Report

1. Access the **Report Request** (Fast Path: 7775) screen.
2. Ensure that the **Adhoc Reports** button is selected.
3. Navigate through **Customer Information > Customer Information > BA77E - Audit Trail Exhaustive Report**.
4. The system displays the **BA77E - Audit Trail Exhaustive Report** screen.

The screenshot shows the 'BA77E - Audit Trail Exhaustive Report' input parameters screen. The interface is a standard window with a title bar and a main content area. On the left, there is a vertical list of input fields with labels: 'From Date[DD/MM/YYYY]-:', 'To Date[DD/MM/YYYY]-:', 'Cod Task', 'Brach Number:', 'Authorizer ID:', 'Teller ID:', 'Action:', 'AccountNo:', and 'CustomerID:'. To the right of these labels are corresponding input text boxes. Above the 'CustomerID:' box is a checked checkbox labeled 'Waived Service Charge:'. At the bottom center of the screen is a red 'Generate' button.

Field Description

Field Name	Description
From Date[DD/MM/YYYY]	[Mandatory, dd/mm/yyyy] Type the valid start date for the report. This date should not be greater than To Date.
To Date[DD/MM/YYYY]	[Mandatory, dd/mm/yyyy] Type the valid end date for the report.
Cod Task	[Mandatory, Alphanumeric, Five] Type the valid task code. Task Codes are the various actions/activities performed by the tellers.
Branch Number	[Mandatory, Numeric, Five] Type the valid code of the branch for which the report needs to be generated.
Authorizer ID	[Mandatory, Alphanumeric, 36] Type the unique identification number of the supervisor who has authorized the transaction performed by the teller.
Teller ID	[Mandatory, Alphanumeric, 36] Type the unique identification number of the teller who has performed the transaction.
Action	[Mandatory, Alphanumeric, One] Type the valid action to be performed. Action performed on various tasks are addition, deletion, etc.
Account No	[Mandatory, Alphanumeric, 16] Type the valid account number of the customer for which you want to generate the report.
Customer	[Mandatory, Numeric, 16] Type the valid ID of the customer. This ID is used for searching and tracking the customer in the system.
Waived Service Charge	[Optional, Check Box] Select the check box to waive the service charge.

5. Enter the appropriate parameters in the **BA77E - Audit Trail Exhaustive Report** screen.
6. Click the **Generate** button.
7. The system displays the message “Report Request Submitted”. Click the **OK** button.
8. The system generates the **Audit Trail Exhaustive Report**. For reference, a specimen of the report generated is given below:

Bank : 335	DEMO BANK	FLEXCUBE	Run Date :17-Apr-2007
Branch : 999	DEMO	Audit Trail Exhaustive Report	Run Time :11:41 AM
Op. Id : SRANJAN			Report No:BA777E/1
		For: 15-Jan-2008	
originating Branch:999	Task ID:Account Master	Posting Date: 15-01-2008	Txn Date: 16-04-2007 16:45:16
Teller ID: TRANJAN	Authorizer ID:SRANJAN	Customer ID: 600063	Account No:09997150000010
Action: All			
Type	Field Name	Old Value	New Value
Key	COD_ACCT_NO = 09997150000010 BAL_ACCT_MIN_REQD DAT_NEXT_RETRY	0	250 01-JAN-00

BA77H - Audit Trail Header Report

Current banking scenario calls for very strict control and vigilance in terms of access to the system. It is imperative for a bank to ensure that access to various modules in **FLEXCUBE Retail** is well controlled. To facilitate this control an Audit trail can be maintained for any task accessed by the user. A log is then recorded and can be accessed by the bank at any future date. The various other Audit Trail report available are Audit Trail Detail Report, Audit Trail Exhaustive Report, etc.

Each column of the report provides information on Originating Branch, Task ID, From Date, To Date, Teller ID, Authorizer ID, Account Number, Customer Id and all the actions. In addition Branch Code, Task ID, Posting Date, Teller ID, Authorizer ID, Action Taken, Transaction Date, Account Number and Customer ID are also provided.

To generate the Audit Trail Header Report

1. Access the **Report Request** (Fast Path: 7775) screen.
2. Ensure that the **Adhoc Reports** button is selected.
3. Navigate through **Customer Information > Customer Information > BA77H - Audit Trail Header Report**.
4. The system displays the **BA77H - Audit Trail Header Report** screen.

BA77H - Audit Trail Header Report

Input Parameters

From Date[DD/MM/YYYY]-:

To Date[DD/MM/YYYY]-:

Cod Task

Branch Number

Authorizer ID

Teller ID

Action

AccountNo

CustomerID

Waived Service Charge:

Generate

Field Description

Field Name	Description
From Date[DD/MM/YYYY]	[Mandatory, dd/mm/yyyy] Type the valid start date for the report. This date should not be greater than To Date.
To Date[DD/MM/YYYY]	[Mandatory, dd/mm/yyyy] Type the valid end date for the report.
Cod Task	[Mandatory, Alphanumeric, Five] Type the valid task code. Task Codes are the various actions/activities performed by the tellers.
Branch Number	[Mandatory, Numeric, Five] Type the valid code of the branch for which the report needs to be generated.
Authorizer ID	[Mandatory, Alphanumeric, 36] Type the unique identification number of the supervisor who has authorized the transaction performed by the teller.
Teller ID	[Mandatory, Alphanumeric, 36] Type the unique identification number of the teller who has performed the transaction.
Action	[Mandatory, Alphanumeric, One] Type the valid Action. Action performed on various tasks are addition, deletion, etc.
Account No	[Mandatory, Alphanumeric, 16] Type the valid account number of the customer for which you want to generate the report.
Customer	[Mandatory, Numeric, 16] Type the valid ID of the customer. This ID is used for searching and tracking the customer in the system.
Waived Service Charge	[Optional, Check Box] Select the check box to waive the service charge.

5. Enter the appropriate parameters in the **BA77H - Audit Trail Header Report** screen.
6. Click the **Generate** button.
7. The system displays the message “Report Request Submitted”. Click the **OK** button.
8. The system generates the **Audit Trail Header Report**. For reference, a specimen of the report generated is given below:

Bank : 335 DEMO BANK	Branch : 999 DEMO	Op. Id : SRAJAT	FLEXCUBE	Audit Trail Header Report	For: 01-Jun-2008	Run Date : 10-May-2007		
						Run Time :09:46 AM		
						Report No:BA777H/1		
Originating Branch: 999	From Date:	01-06-2007	Task ID:					
Teller ID:	SRAJAT		To Date:	01-06-2008				
Customer ID:			Authorizer ID:					
Action:	A11		Account No:					
Branch	Task ID	Posting Date	Teller ID	Authorizer ID	Action	Txn Date	Account No	Customer ID
999	CH067	31-01-2008	SRAJAT	SRAJAT		21-04-2007 15:12:2		
999	LNM10	15-02-2008	SRAJAT			24-04-2007 11:59:1		
999	LNM10	15-02-2008	SRAJAT			24-04-2007 11:59:4		
999	LNM10	15-02-2008	SRAJAT			24-04-2007 12:16:5		
999	CH067	31-01-2008	SRAJAT	SRAJAT		21-04-2007 15:15:0		
999	SCM01	31-01-2008	SRAJAT			21-04-2007 15:59:2		
999	SCM01	31-01-2008	SRAJAT			21-04-2007 16:05:3		
999	TD031	31-01-2008	SRAJAT		Inquiry	21-04-2007 16:26:4	09990230000458	604818
999	TDM01	31-01-2008	SRAJAT	SSURESH	Inquiry	21-04-2007 16:37:2		
999	TD031	31-01-2008	SRAJAT		Inquiry	21-04-2007 16:53:0	09991510001352	602614
999	BAM30	31-01-2008	SRAJAT	SSURESH	Inquiry	21-04-2007 17:08:5		

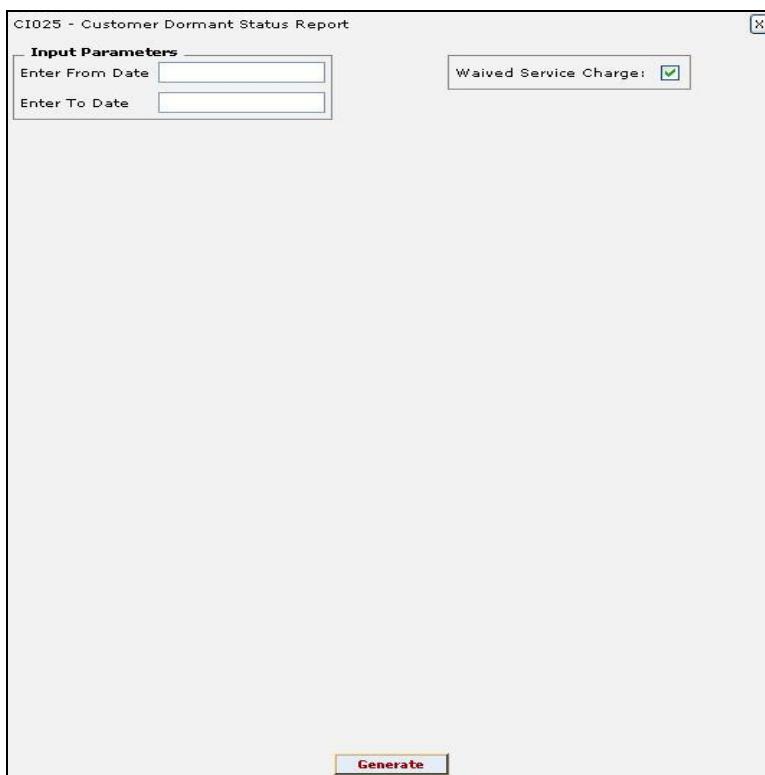
CI025 - Customer Dormant Status Report

The accounts which remain without any customer initiated transaction for a stipulated period of time (which can be parameterized) enter into dormancy. Dormant accounts are monitored by the bank/branch to alert the customer to initiate transactions sans which, unclaimed funds may be transferred to the Central bank/Government /Unclaimed GL. A dormant account is activated subsequent to any customer initiated transaction.

This is a report of customer dormant status generated at the end of day. Grouped by customer ID, each column of this report consists of Dormancy Date, Teller ID, Authorizer ID, Customer Name, Customer Status, Product, Account Number, Account Title, Account Open Date, Balance, Last Transaction Date, Officer ID and Account Status.

To generate the Customer Dormant Status Report

1. Access the **Report Request** (Fast Path: 7775) screen.
2. Ensure that the **Adhoc Reports** button is selected.
3. Navigate through **Customer Information > Customer Information > CI025 - Customer Dormant Status Report**.
4. The system displays the **CI025 - Customer Dormant Status Report** screen.



The screenshot shows a window titled "CI025 - Customer Dormant Status Report". On the left, there is a section labeled "Input Parameters" containing two text input fields: "Enter From Date" and "Enter To Date". To the right of these fields is a checkbox labeled "Waived Service Charge" which is checked. At the bottom of the window is a red "Generate" button.

Field Description

Field Name	Description
Enter From Date	[Mandatory, dd/mm/yyyy] Type the valid start date for the report. This date should not be greater than To Date.
Enter To Date	[Mandatory, dd/mm/yyyy] Type the valid end date for the report.
Waived Service Charge	[Optional, Check Box] Select the check box to waive the service charge.

5. Enter the appropriate parameters in the **CI025 - Customer Dormant Status Report screen**.
6. Click the **Generate** button.
7. The system displays the message “Report Request Submitted”. Click the **OK** button.
8. The system generates the **Customer Dormant Status Report**. For reference, a specimen of the report generated is given below:

Bank : 335 DEMO BANK	Customer ID	Flexcube	Run Date : 26-May-2007				
Branch : 999 DEMO	Customer Name	Customer Dormant Status Report	Run Time : 06:52 PM				
Op. Id : SYSOPER		For: 30-Jun-2008	Report No: CI025 /1				
		Dormancy Date:	Teller :				
		Customer Status	Auth Id:				
Product	Account No	Account Title	Acct Open Date	Balance	Last Txn	Officer Id	Account Status
							*** No data for this Report ***

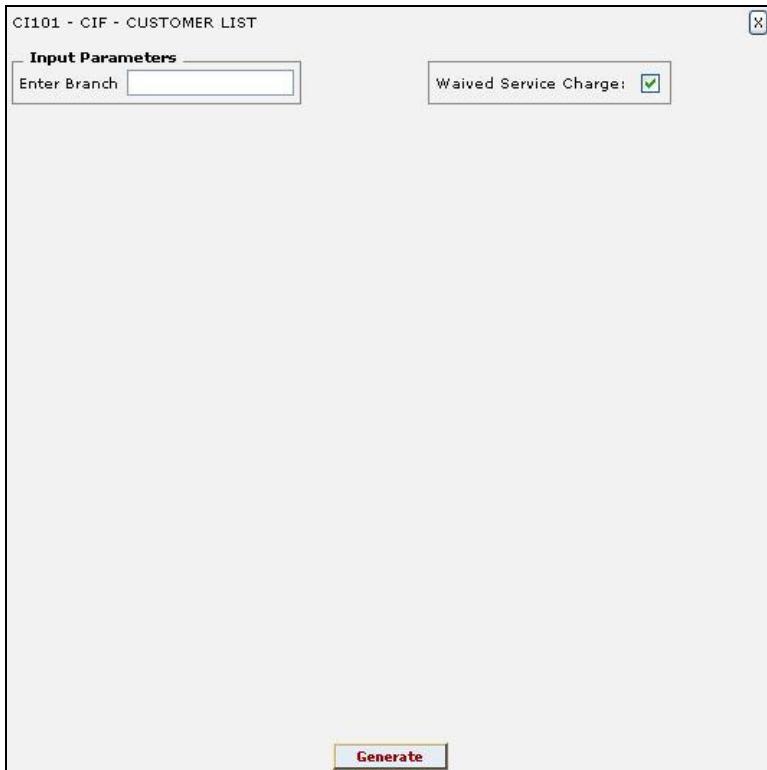
CI101 - CIF - CUSTOMER LIST

A customer ID is a unique identification number generated by the system, after customer addition is completed successfully. A customer IC along with customer type is a unique method of customer identification across the bank (covering all branches). Based on the combination, the system can identify the customer as an existing customer, even when the customer opens a new account in another branch. A social security number, passport number, birth certificate, or corporate registration can be used as a customer IC. Using the option IC Number - **Short Name Change** (Fast Path: - 7101) the customer IC can be changed.

This is a report of customers list with some basic details. Each column of the report provides information on Customer ID, Full Name, Mailing Address, Old IC, and New IC.

To generate the CIF - CUSTOMER LIST REPORT

1. Access the **Report Request** (Fast Path: 7775) screen.
2. Ensure that the **Adhoc Reports** button is selected.
3. Navigate through **Customer Information > Customer Information > CI101 - CIF - CUSTOMER LIST**.
4. The system displays the **CI101 - CIF - CUSTOMER LIST** screen.



CI101 - CIF - CUSTOMER LIST

Input Parameters

Enter Branch

Waived Service Charge:

Generate

Field Description

Field Name	Description
Enter Branch	[Mandatory, Numeric, Five] Type a valid code of the branch for which the report needs to be generated.
Waived Service Charge	[Optional, Check Box] Select the check box to waive the service charge.

5. Enter the appropriate parameters in the **CI101 - CIF - CUSTOMER LIST** screen.

6. Click the **Generate** button.

7. The system displays the message “Report Request Submitted”.

8. Click the **OK** button.

9. The system generates the **CIF - CUSTOMER LIST REPORT**.

To view and print the CIF - CUSTOMER LIST REPORT

1. Access the **Advice/Report Status Enquiry** (Fast Path: 7778) screen.
2. Select the check box corresponding to **CI101 - CIF - CUSTOMER LIST**.
3. Click the **View** button to view the report.
4. The system displays the **CIF - CUSTOMER LIST REPORT** screen.

Bank : 25 Bank Danamon	FLEXCUBE	Run Time : 11:57AM2008		
Branch : 9999 Head Office	CUSTOMER LIST	Report No: CI101/1		
Op. Id : USERTEST01	For: 31-Jan-2008			
Customer Id	Full Name	Mailing Address	Old IC	New IC
600001	AKROI MAKI PULSAM	COMMERCIAL COMPLEX JAKARTA Jakarta JAKARTA Jakarta PIN CODE 10010		SAND5555
600002	AAKTEA	OLD RD Bandung BANDA ACEH PIN CODE 987455	123456789	
600003	ABHISHEK AGARWAL	ADDR1 ADDR2 ADDR3 MUMBAI MAHARASHTRA PIN CODE 400101	TESTJACK1	
*** End of Report ***				

5. On the **File** menu, click **Print**.
6. The system displays the **Print** dialog box.
7. Select the appropriate parameters and click the **OK** button.

CI112 - COMBINED STATEMENT OF ACCOUNTS

FLEXCUBE provides for a combined statement of customer accounts using the **Combined Statement Plan** (Fast Path: CI162) option. This option enables the bank to maintain instructions for providing a single statement to customers who own multiple accounts. Inclusion of an account in the combined statement can be done in summary as well as detailed mode. However an account cannot be included in more than one statement plan in the same mode.

This is a report of combined statement of accounts generated for the given date. This report provides information on Customer ID, National ID, Customer Short Name, Product Name, Account Number, Account Holders/ Relationship, Branch, Annual Percentage Yield Earned, Interest Earned, APYE¹ Calculated From Date, APYE Calculated To Date, Opening Balance, Account Title and Account Description. This report also provides information about Transaction Date, Transaction narration, Transaction Literal, Debit amount, Credit amount, Balance, Personal Credit Line, Currency, Product Name, Account Number and Balance. This report includes credit line details also.

To generate the COMBINED STATEMENT OF ACCOUNTS Report

1. Access the **Report Request** (Fast Path: 7775) screen.
2. Ensure that the **Adhoc Reports** button is selected.
3. Navigate through **Customer Information > Customer Information > CI112 - COMBINED STATEMENT OF ACCOUNTS**.
4. The system displays the **CI112 - COMBINED STATEMENT OF ACCOUNTS** screen.

¹(Annual Percentage Yield Earned: The formula for APYE : 100 [(1 + Interest/Principal) 365/Days in term) – 1] The Days in Term figure is governed by the Accrual Basis)

CI112 - COMBINED STATEMENT OF ACCOUNTS

5. By default, the **Waived Service Charge** check box is selected. Clear the check box if you want to apply the service charge for the report.
6. Click the **Generate** button.
7. The system displays the message “Report Request Submitted”. Click the **OK** button.
8. The system generates the **COMBINED STATEMENT OF ACCOUNTS Report**. For reference, a specimen of the report generated is given below:

CI112 - COMBINED STATEMENT OF ACCOUNTS

FINANCIAL SERVICES INC COMBINED STATEMENT OF ACCOUNTS From : 11/1/2009 To : 11/30/2009					
Bank :3350 Demo Bank Branch :999 Demo					
Op. Id :TBALAJI					
Customer ID - 600469					
Product Name : IRA Statement Savings Account : 99903100000035 Account Holders / : Relationship					
Annual Percentage Yield Earned (APYE) 2.02 Interest Earned 1.84 APYE Calculated From 11/1/2009 To 11/30/2009					
Opening Balance : 1,119.90 Account Title : ParkerJuliya Account Description :					
Txn.Date	Transaction	Literal	Debit	Credit	Balance Personal Credit Line (Balance in use)
SUMMARY					
Opening Balance 0 Debit(s) 0.00 1 Credit(s) 1.84 Closing Balance 1,121.74					
Summary Section					
Currency	Product Name	Account Number			Balance
30-Nov-2009 Credit Interest Capitalised	CIN	99903100000035			
USD IRA Statement Savings					
Amount Credit Line 0.00 Credit Line in Use 0.00	Finance Charge 0.00 Your Minimum Payment 0	0.00	Credit Line Available 0.00	0.00	is due by
The Daily Periodic Rate is 0.00 %					

CI114 - Combined Statement Generation

Oracle **FLEXCUBE** provides a combined statement of customer accounts using the **Combined Statement Plan** (Fast Path: CI162) option. This option enables the bank to maintain the instructions for providing a single statement to customers who own multiple accounts. Inclusion of an account in the combined statement can be done in summary as well as in detailed mode.

This is an adhoc combined statement of accounts for a customer generated for a particular period. This report is grouped product wise. This report gives information about Customer Name, Customer Address, National ID, Product Name, Account Number, Account Holders/ Relationship, Opening Balance, Branch ID, Currency, Transaction Date, Transaction Description, Transaction Literal, Debit Reference Amount, Credit Amount and Balance.

To generate the Combined Statement Generation Report

1. Access the **Report Request** (Fast Path: 7775) screen.
2. Ensure that the **Adhoc Reports** button is selected.
3. Navigate through **Customer Information > Customer Information > CI114 - Combined Statement Generation**.
4. The system displays the **CI114 - Combined Statement Generation** screen.

CI114 - Combined Statement Generation

Input Parameters

Enter the Customer Id

Enter the Plan Code

Enter the From Date

Enter the To Date

Waived Service Charge:

Generate

Field Description

Field Name	Description
Enter the Customer Id	[Mandatory, Numeric, 10] Type the customer ID for whom the combined statement generation report needs to be generated. This ID is used for searching and tracking the customer in the system.
Enter the Plan Code	[Mandatory, Numeric, 12] Type the valid plan code for which the report needs to be viewed.
Enter the From Date	[Mandatory, mm/dd/yyyy] Type the valid start date for the report. This date should not be greater than To Date .
Enter the To Date	[Mandatory, mm/dd/yyyy] Type the valid To Date.
Waived Service Charge	[Optional, Check Box] Select the check box to waive the service charge.

5. Enter the appropriate parameters in the **CI114 - Combined Statement Generation** screen.
6. Click the **Generate** button.
7. The system displays the message “Report Request Submitted”. Click the **OK** button.
8. The system generates the **Combined Statement Generation Report**. For reference, a specimen of the report generated is given below:

COMBINED STATEMENT OF ACCOUNTS						
From : 31-Dec-2007 To : 10-Apr-2008			Page No : 1			
John Stanly 204-ALIC TOWER NY 1 1 US 400085						National ID : 1234567890
Product Name : PGSS9 SAVING ACCOUNT Account : 000000002394 Account Holders / : Relationship Opening Balance : 0.00						
					Currency : USD Branch : 9999 DEMO	
Txn.	Transaction	Literal	Debit	Reference	Credit	Balance
31-Dec-2007	B/F ...	B/f				
08-May-2008	DISBURSEMENT T- O CASA:000000038042	LDX			200,000.00	200,000.00
08-May-2008	SC_FXD_NON_AMM- ORT	LDX		150.00		199,850.00
10-May-2008	CREDIT INTERES- T CAPITALISED	CIN			38.22	199,888.22
10-May-2008	TAX DEDUCTED	TAX		7.64		199,880.58
10-May-2008	TAX2 DEDUCTED	TAX		7.64		199,872.94
12-May-2008	MISCELLANEOUS - CUSTOMER DEBIT	MSD		100.00		199,772.94
12-May-2008	CREDIT INTERES- T CAPITALISED	CIN			726.31	200,499.25
12-May-2008	TAX DEDUCTED			145.26		200,499.25
12-May-2008	TAX2 DEDUCTED			145.26		200,499.25
SUMMARY			4 Debit(s)		3 Credit(s)	Closing Balance
	Opening Balance	0.00	265.28		200,764.53	200499.25
Product Name : DEPOSITO BISNIS BERJANGKA EURO Account : 000000038034 Account Holders / : Relationship						Currency : EUR Branch : 9999 DEMO
Deposit	Principal	Int Rate	Maturity Value	Maturity Date	Units	
Value Date	Certificate No.	Term				
1 03/20/2008	5,000.00 null	13.00 2 Months	5,108.33	05/20/2008	500000 units of EUR .01 each	
Summary Section						
Currency	Product Name		Account Number		Balance	
INR	PGSS9 SAVING ACCOUNT		000000002394		200,499.25	
INR	PGSS9 SAVING ACCOUNT		000000021642		0.00	
INR	PGSS9 CURRENT ACCOUNT		000000038018		0.00	
EUR	DEPOSITO BISNIS BERJANGKA EURO		000000038034		5,000.00	
INR	TERM LOAN_AMAR		000000038042		0.00	

CI116 - MINOR CUSTOMER DETAILS REPORT

CI116 - MINOR CUSTOMER DETAILS REPORT

Branches open CASA account for minor customers which are monitored by the bank for permissible transactions/movements. Customer documentation standards differ for a minor account as compared to a regular (major) account. Further, there are restrictions to certain classes of transactions in the minor accounts as per the bank level parameters set. This report provides details of minor customers for audit and control purpose.

This is a report of minor customer details. This report can be generated as per requirement on an adhoc basis. Each column of this report provides details on Customer ID, Customer Full Name, Date of Birth and Date of Majority.

To generate the MINOR CUSTOMER DETAILS REPORT

1. Access the **Report Request** (Fast Path: 7775) screen.
2. Ensure that the **Adhoc Reports** button is selected.
3. Navigate through **Customer Information > Customer Information > CI116 - MINOR CUSTOMER DETAILS REPORT**.
4. The system displays the **CI116 - MINOR CUSTOMER DETAILS REPORT** screen.

The screenshot shows a software interface for generating a report. The title bar reads "CI116 - MINOR CUSTOMER DETAILS REPORT". Below the title, there is a section titled "Input Parameters" with the following fields:

- Maturity Or Restriction :
- Enter No Of Days To Attain Age :
- Enter the branch:
- Waived Service Charge:

At the bottom of the screen is a "Generate" button.

Field Description

Field Name	Description
Maturity Or Restriction	[Mandatory, Alphanumeric, One] Type the valid maturity or restriction option. The options are:- <ul style="list-style-type: none">• M - Maturity• R - Restriction.
Enter No Of Days To Attain [Mandatory, Numeric, Four]	
Age	Type the number of days to attain maturity.
Enter the branch	[Mandatory, Numeric, Five] Type the valid code of the branch for which the report needs to be generated.
Waived Service Charge	[Optional, Check Box] Select the check box to waive the service charge.
<p>5. Enter the appropriate parameters in the CI116 - MINOR CUSTOMER DETAILS REPORT screen.</p> <p>6. Click the Generate button.</p> <p>7. The system displays the message “Report Request Submitted”. Click the OK button.</p> <p>8. The system generates the MINOR CUSTOMER DETAILS REPORT. For reference, a specimen of the report generated is given below:</p>	

CI116 - MINOR CUSTOMER DETAILS REPORT

Bank : 335	DEMO BANK	FLEXCUBE	Run Date : 10-Dec-2008
Branch : 9999	DEMO		Run Time : 06:31 PM
Op. Id : TSANDEEP		MINOR CUSTOMER DETAILS REPORT	Report No: CI-116/1
<hr/>			
CUST ID	CUSTOMER FULL NAME	DATE OF BIRTH	DATE OF MAJORITY
604854	w/o DANSKE BANK LIETUVOS FILIALAS	01-Jan-1999	01-Jan-2017
603997	Mr SENTHIL S SS	10-Sep-1990	10-Sep-2008
604574	Mr HITESH PALALI	11-Feb-1995	11-Feb-2013
603957	Mr MINOR CUST	12-Dec-2005	12-Dec-2023
604004	M/S ANITA M RAO	01-Nov-2000	01-Nov-2018
604013	Dr GANESH S LAL	13-Nov-2007	13-Nov-2025
<hr/>			
*** End of Report ***			

BA77U - Audit Trail

Many non – financial transactions, like SI maintenance or lien marking requires authorization and are effective only on due authorization. This report is an audit trail of all unauthorized non-financial transactions.

This report provides information on Originating Branch code, From Date, To Date, Teller ID, Branch, Task ID, Posting Date, Action and Transaction date.

To generate the Audit Trail report

1. Access the **Report Request** (Fast Path: 7775) screen.
2. Ensure that the **Adhoc Reports** button is selected.
3. Navigate through **Customer Information > Customer Information > BA77U - Audit Trail**.
4. The system displays the **BA77U - Audit Trail** screen.

BA77U - Audit Trail

Input Parameters

Branch Code (0 for all) :

User ID:

From Date[DD/MM/YYYY] :

To Date[DD/MM/YYYY] :

Waived Service Charge:

Generate

Field Description

Field Name	Description
Branch Code	[Mandatory, Numeric, Five] Type the valid code of the branch for which the report needs to be generated.
User ID	[Mandatory, Alphanumeric, 12] Type the login ID of the person who has performed the transaction.
From Date [DD/MM/YYYY]	[Mandatory, dd/mm/yyyy] Type the valid start date for the report. This date should not be greater than To Date.
To Date [DD/MM/YYYY]	[Mandatory, dd/mm/yyyy] Type the valid end date for the report.
Waived Service Charge	[Optional, Check Box] Select the check box to waive the service charge.

5. Enter the appropriate parameters in the **BA77U - Audit Trail** screen.
6. Click the **Generate** button.
7. The system displays the message “Report Request Submitted”. Click the **OK** button.
8. The system generates the **Audit Trail Report**. For reference, a specimen of the report generated is given below:

Bank : DEMO BANK	FLEXCUBE	Run Date : 12/15/2009			
Branch : DEMO	Audit Trail for Unauthorised Non-fin Txn Report	Run Time : 12:02 PM			
Op. Id : TSANGAMESH	For: 31-Mar-2008	Report No: BA77U/ 1			
<hr/>					
Originating branch Code : 9999					
From Date: 01/30/2008	To Date: 01/30/2008				
Teller ID : TSANGAMESH					
<hr/>					
Branch	Task Id	Posting Date	Teller ID	Action	Txn Date
9999	CIM13	29/01/2008 18:30	TSANGAMESH	add	04/12/2009
9999	CHM21	29/01/2008 18:30	TSANGAMESH	modify	07/12/2009
9999	CIM28	14/01/2008 18:30	TSANGAMESH	add	26/11/2009
9999	CHM37	30/12/2007 18:30	TSANGAMESH	modify	19/11/2009
9999	CHM37	30/12/2007 18:30	TSANGAMESH	add	19/11/2009
9999	CHM37	30/12/2007 18:30	TSANGAMESH	modify	19/11/2009
9999	CHM34	30/12/2007 18:30	TSANGAMESH	deleted	24/11/2009
9999	BAM81	30/12/2007 18:30	TSANGAMESH	deleted	24/11/2009
9999	CHM21	29/01/2008 18:30	TSANGAMESH	modify	07/12/2009
9999	CHM21	29/01/2008 18:30	TSANGAMESH	modify	07/12/2009
9999	CHM21	29/01/2008 18:30	TSANGAMESH	modify	07/12/2009
9999	CHM21	29/01/2008 18:30	TSANGAMESH		07/12/2009
<hr/>			*** End of Report ***		

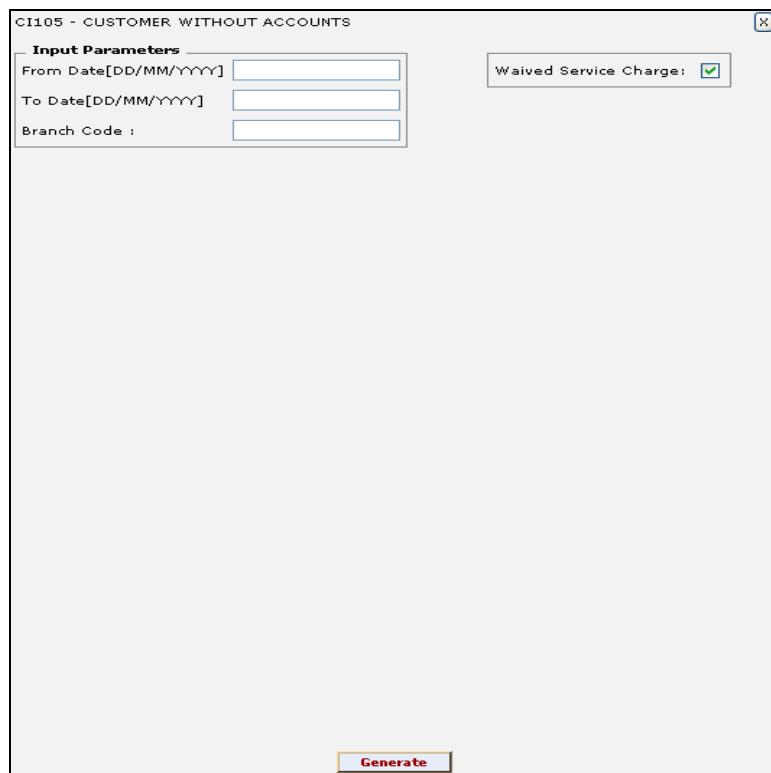
CI105 - CUSTOMER WITHOUT ACCOUNTS

A customer ID is created at the onset of any customer relations at the bank. Customers of various class (Resident/Non-resident, Corporate/individual) subsequently open accounts in various product categories like TD, CASA, Loans, etc. by linking the unique customer ID created. However there may be a set of customers created, for whom the account linking is yet to be completed or links to all the existing accounts have expired. This report lists details of such customers.

This is a list of customers for whom no accounts are opened/maintained for the given period. This report is generated in adhoc mode and each column of this report provides data on Customer ID, Date, Customer Type, National ID and Customer Full Name.

To generate the CUSTOMER WITHOUT ACCOUNTS REPORT

1. Access the **Report Request** (Fast Path: 7775) screen.
2. Ensure that the **Adhoc Reports** button is selected.
3. Navigate through **Customer Information > Customer Information > CI105 - CUSTOMER WITHOUT ACCOUNTS**.
4. The system displays the **CI105 - CUSTOMER WITHOUT ACCOUNTS** screen.



CI105 - CUSTOMER WITHOUT ACCOUNTS

Input Parameters

From Date[DD/MM/YYYY]

To Date[DD/MM/YYYY]

Branch Code :

Waived Service Charge:

Generate

Field Description

Field Name	Description
From Date[DD/MM/YYYY]	[Mandatory, dd/mm/yyyy] Type the valid start date for the report. This date should not be greater than To Date.
To Date[DD/MM/YYYY]	[Mandatory, dd/mm/yyyy] Type the valid end date for the report.
Branch Code	[Mandatory, Numeric, Five] Type the valid code of the branch for which the report needs to be generated.
Waived Service Charge	[Optional, Check Box] Select the check box to waive the service charge.

5. Enter the appropriate parameters in the **CI105 - CUSTOMER WITHOUT ACCOUNTS REPORT** screen.
6. Click the **Generate** button.
7. The system displays the message “Report Request Submitted”. Click the **OK** button.
8. The system generates the **CUSTOMER WITHOUT ACCOUNTS REPORT**. For reference, a specimen of the report generated is given below:

Bank : 335	DEMO BANK	FLEXCUBE	Run Date : 28-DEC-2009	
Branch : 9999	DEMO BRANCH	UNMAINTAINED CUSTOMERS REPORT	Run Time : 10:44	
Op. Id : TRAHUL		FROM: 31-DEC-2007 TO: 29-APR-2008	Report No: CI105/[page_no]	
<hr/>				
Customer ID	Date	Customer Type	National ID	Customer Full Name
606247	15/01/2008	INDIVIDUAL	8989898	NINAD JINGARE
606249	15/01/2008	CORPORATE	0000012	BHARATI
606262	15/01/2008	INDIVIDUAL	506070	JAYESH KASHIYA
606263	15/01/2008	INDIVIDUAL	TEST88	VARUN PUNJABI
606274	15/01/2008	INDIVIDUAL	MINORRRR	JSDFJF JKHDJKFH JKHDJKFH
606277	15/01/2008	INDIVIDUAL	FARFTR	TEYRTT RTRET RTER
606282	15/01/2008	INDIVIDUAL	CHILDO	DJFNHDJKFH JKHKFHJK JKHDJKKH
606285	15/01/2008	INDIVIDUAL- TDS	ARSPK451	HDFC BROKING
606300	15/01/2008	INDIVIDUAL- TDS	TESTCASE649MINOR	TEST CASE 6.49 MINOR
606301	15/01/2008	INDIVIDUAL- TDS	TESTCASE	TEST CASE 6.49 MAJOR
606309	15/01/2008	HNI	TESTNRCASE	TEST NR CASE
606310	15/01/2008	HNI	TESTNR1	TEST CASE NR1
606311	15/01/2008	HNI	TESTNR3	TEST CASE NR3
606312	15/01/2008	HNI	TESTNR4	TEST CASE NR4
606317	15/01/2008	INDIVIDUAL	7657634	HJGHJGHJG GHJGHJG GHJGHJ
605547	29/02/2008	INDIVIDUAL	RTRTRT	DSFF SDFDSF DFSDF
605548	29/02/2008	INDIVIDUAL	REWREW	GRGR RTRT RTRSTR
<hr/>				
*** End of Report ***				

CI113 - Corporate Customer Replicate

While opening the customer's accounts, branches enter various basic information like name, address, date of birth, etc. In addition to the basic customer details, branches also decide whether the customer details have to be replicated to **FLEXCUBE Corporate** module, which would allow the central liability tracking. The central liability (CL) tracking is done in **FLEXCUBE Corporate**.

Each column of the report provides information on Customer Id, Date Open, Customer Type, Customer Name, Nationality Id, Replicate, and Class Type.

To generate the Corporate Customer Replicate Report

1. Access the **Report Request** (Fast Path: 7775) screen.
2. Ensure that the **Adhoc Reports** button is selected.
3. Navigate through **Customer Information > Customer Information > CI113 - Corporate Customer Replicate**.
4. The system displays the **CI113 - Corporate Customer Replicate** screen.

Field Description

Field Name	Description
Enter the Starting date [DD/MM/YYYY]	<p>[Mandatory, dd/mm/yyyy] The start date for the report.</p> <p>Type a valid start date. This date should not be greater than End Date.</p>

Field Name	Description
Enter the End date [DD/MM/YYYY]	[Mandatory, dd/mm/yyyy] The end date for the report. Type a valid End Date.
Waived Service Charge	[Optional, Check Box] Select the check box to waive the service charge.

5. Enter the appropriate parameters in the **CI113 - Corporate Customer Replicate** screen.
6. Click the **Generate** button.
7. The System displays the message “Report Request Submitted”.
8. Click the **OK** button.
9. The system generates the **Corporate Customer Replicate Report**.

To view and print the Corporate Customer Replicate Report

1. Access the **Advice/Report Status Enquiry** (Fast Path: 7778) screen.
2. Select the check box corresponding to **CI113 - Corporate Customer Replicate**.
3. Click the **View** button to view the report.
4. The system displays the **Corporate Customer Replicate Report** screen.

Bank : 335 DEMO BANK			FLEXCUBE	Run Date : 24-May-2007		
Branch : 999 Head Office			CORPORATE CUSTOMER REPLICATE	Run Time : 06:43 PM		
Op. Id : TMYTHILI999				Report No: CI113/		
For: 15-Feb-2008						
Customer Id.	Date Open	Cust Type	Customer Name	Nationality Id.	Replicate	Class Type
600078	15-Dec-2007	X	Umesh M Mandrekar	UMESH		I
600084	15-Dec-2007	I	Virendra M Selwag	VIRU		I
600085	15-Dec-2007	I	Umesh M Mandrekar	UMESH		I
600090	15-Dec-2007	I	Fathima Mohamod Isha	C5		I
600081	15-Dec-2007	I	Subodh R Pathak	SUBODH		I
600082	15-Dec-2007	I	Glen X McGrath	GLEN		I
600083	15-Dec-2007	I	Steve E Waugh	STEVE		I
600091	15-Dec-2007	I	Muhamod Abdul Rahman	C6		I
600101	15-Dec-2007	A	ABHISHEK A BACHCHAN	LM115		I
600107	15-Dec-2007	I	Bimlesh Sharma	600097		I
600087	15-Dec-2007	I	Chandy D Umman	C3		I
600089	15-Dec-2007	I	Boban I Nurdeen	C4		I
600126	15-Dec-2007	X	B ANUPAMA	ANABA1971A		I
601955	15-Feb-2008	A	RAJINI KANTH SUPER	LMC88		I
601956	15-Feb-2008	X	Karishma Shah	4028		I
601957	15-Feb-2008	X	Abhishek Sarkar	4029		I
601958	15-Feb-2008	X	Saurabh Singh	4030		I
601978	15-Feb-2008	X	Ginny Dua	4042		I
601979	15-Feb-2008	X	Mugdha Ladikar	4043		I
601982	15-Feb-2008	X	aakansha singh	4045		I
601985	15-Feb-2008	X	Navdeep Singh	4046		I
601986	15-Feb-2008	X	Chris Thakkar	4047		I
*** End of Report ***						

5. On the **File** menu, click **Print**.
6. The system displays the **Print** dialog box.
7. Select the appropriate parameters and click the **OK** button.

CI115 - SIGNATURES NOT CAPTURED

While opening accounts, customer's signature / photographs / thumb impression are captured and linked to the account. This facilitates the signature verification in the system at the time of making payment. Capturing of signature is all the more important in the core banking scenario, as customers can withdraw from any branch of the bank. Branches can generate this adhoc report, and capture the missing signature in the system.

This is an exception report of signatures of customers not captured in the system. Each column of the report provides information about Customer ID, Customer Name, Opening Date and Authoriser ID.

To generate the SIGNATURES NOT CAPTURED Report

1. Access the **Report Request** (Fast Path: 7775) screen.
2. Ensure that the **Adhoc Reports** button is selected.
3. Navigate through **Customer Information > Customer Information > CI115 - SIGNATURES NOT CAPTURED**.
4. The system displays the **CI115 - SIGNATURES NOT CAPTURED** screen.



5. By default, the **Waived Service Charge** check box is selected. Clear the check box if you want to apply the service charge for the report.
6. Click the **Generate** button.
7. The system displays the message "Report Request Submitted". Click the **OK** button.
8. The system generates the **SIGNATURES NOT CAPTURED**. For reference, a specimen of the report generated is given below:

Bank : 335 DEMO BANK
 Branch : 9999 DEMO
 Op. Id : TSENTHILV

FLEXCUBE
 SIGNATURES NOT CAPTURED
 As Of: 31-Mar-2008

Run Date : 12/15/2009
 Run Time : 11:53
 Report No: CI115/31

Customer ID	Customer Name	Opening Date	Auth Id
605484	GIRI	01/30/2008	TNELSON
605497	MANDAR	01/30/2008	TVARUNP
605500	KODGIRWAR P	01/30/2008	TVARUNP
605522	ANAND	02/29/2008	TBHAGWAT
605524	UJJWAL K KODGIRWAR	02/29/2008	TVARUNP
605527	DJ MONROE	02/29/2008	TSENTHILV
605529	TES JR	02/29/2008	TNITINS
605530	LYN	02/29/2008	TNINAD
605543	MARILYN MONROE	02/29/2008	TLOHITHAK
605544	FERDE R S	02/29/2008	TDEVIDEA1

*** End of Report ***

CI125 - Family Members Position Report

Branches would like to know the family members position for the given customer while performing customer evaluation. This adhoc report is generated to give product wise asset and liability totals to the branches.

This is a family members position report for the given customer id. Account number details are provided product wise and also totals are given. Each column of the report provides information on Relationship, Module, Account No, Currency Code, Product Code, Product Name, Asset Balance, and Liability Balance.

To generate the Family Members Position Report

1. Access the **Report Request** (Fast Path: 7775) screen.
2. Ensure that the **Adhoc Reports** button is selected.
3. Navigate through **Customer Information > Customer Information > CI125 - Family Members Position Report**.
4. The system displays the **CI125 - Family Members Position Report** screen.

CI125 - Family Members Position Report

Input Parameters

Enter Customer ID

Waived Service Charge:

Generate

Field Description

Field Name	Description
Enter Customer ID	[Mandatory, Alphanumeric, 16] The ID of the customer. This ID is used for searching and tracking the customer in the system. Type a valid Customer ID.

Field Name	Description
Waived Service Charge	[Optional, Check Box] Select the check box to waive the service charge. 5. Enter the appropriate parameters in the CI125 - Family Members Position Report screen. 6. Click the Generate button. 7. The System displays the message "Report Request Submitted". 8. Click the OK button. 9. The system generates the Family Members Position Report .

To view and print the Family Members Position Report

1. Access the **Advice/Report Status Enquiry** (Fast Path: 7778) screen.
2. Select the check box corresponding to **CI125 - Family Members Position Report**.
3. Click the **View** button to view the report.
4. The system displays the **Family Members Position Report** screen.

Bank : 335	DEMO BANK	FLEXCUBE	Run Date : 09-Jun-2007
Branch : 999	Head Office	FAMILY MEMBERS POSITION REPORT	Run Time : 01:14PM
Op. Id : SFUNC1			Report No: CI125/ 1
For: 08-Aug-2008			
Relationship Module Account No.		Currency Product Product Name	Asset Balance
		Code Code	Liability Balance
*** No data for this Report ***			

5. On the **File** menu, click **Print**.
6. The system displays the **Print** dialog box.
7. Select the appropriate parameters and click the **OK** button.

CI126 - CUSTOMER BLACKLIST HISTORY REPORT

CI126 - CUSTOMER BLACKLIST HISTORY REPORT

Banks can blacklist a customer for various reasons like on legal ground, etc. The information on a blacklisted customer can be maintained through the Customer Blacklist Maintenance Details screen in **Flexcube Retail**. The agency that blacklisted the customer and the effective start date and end date are provided in the report.

This is a customer blacklist history report generated for the given customer id. Each column of the report provides information on Customer ID, Full Name, Date Effective, Agency Code, Offence Level, Blacklist Start Date, and Blacklist End Date.

To generate the CUSTOMER BLACKLIST HISTORY REPORT

1. Access the **Report Request** (Fast Path: 7775) screen.
2. Ensure that the **Adhoc Reports** button is selected.
3. Navigate through **Customer Information > Customer Information > CI126 - CUSTOMER BLACKLIST HISTORY REPORT**.
4. The system displays the **CI126 - CUSTOMER BLACKLIST HISTORY REPORT** screen.



CI126 - CUSTOMER BLACKLIST HISTORY REPORT

Input Parameters

Enter Customer ID

Waived Service Charge:

Generate

Field Description

Field Name	Description
Enter Customer ID	[Mandatory, Alphanumeric, 16] The ID of the customer. This ID is used for searching and tracking the customer in the system. Type a valid Customer ID.

CI126 - CUSTOMER BLACKLIST HISTORY REPORT

Field Name	Description
Waived Service Charge	[Optional, Check Box] Select the check box to waive the service charge. 5. Enter the appropriate parameters in the CI126 - CUSTOMER BLACKLIST HISTORY REPORT screen. 6. Click the Generate button. 7. The System displays the message "Report Request Submitted". 8. Click the OK button. 9. The system generates the CUSTOMER BLACKLIST HISTORY REPORT .

To view and print the CUSTOMER BLACKLIST HISTORY REPORT

1. Access the **Advice/Report Status Enquiry** (Fast Path: 7778) screen.
2. Select the check box corresponding to **CI126 - CUSTOMER BLACKLIST HISTORY REPORT**.
3. Click the **View** button to view the report.
4. The system displays the **CUSTOMER BLACKLIST HISTORY REPORT** screen.

CI126 - CUSTOMER BLACKLIST HISTORY REPORT

Bank :	335	DEMO BANK	FLEXCUBE	Run Date :	24-May-2007	
Branch :	999	Head Office	CUSTOMER BLACKLIST HISTORY REPORT	Run Time :	06:25PM	
Op. Id :	TMYTHILI999			Report No:	CI126/ 1	
For: 15-Feb-2008						
Customer ID :	601998	Full Name :Rajeev Menon				
Date Effective	Agency	Offence Level	Blacklist Start Date	Blacklist End Date		
05/24/2007	6:12:23PM	RBI	1	02/15/2008 12:00:00AM	03/15/2008 12:00:00AM	

CI126 - CUSTOMER BLACKLIST HISTORY REPORT

5. On the **File** menu, click **Print**.
6. The system displays the **Print** dialog box.
7. Select the appropriate parameters and click the **OK** button.

CI131 - Account Operating Instructions

The **Account Operating Instruction Maintenance** (Fast Path: CIM28) option facilitates the user to maintain operating instructions for an account. This instruction will be displayed by the system along with the customer signature during financial transaction processing. An audit trail report can be generated for addition / modification / deletion of account operating instructions.

The Account Operating Instructions report can be generated for a given period and for a customer ID or for a branch. Each column of this report provides details about Serial Number, Region, Branch Code, Branch Name, Customer ID, Account Number, Customer Name, Last Processing date, Old Account Operating Instructions, New Account Operating Instructions, Action, User ID and Supervisor ID.

To generate the Account Operating Instructions Report

1. Access the **Report Request** (Fast Path: 7775) screen.
2. Ensure that the **Adhoc Reports** button is selected.
3. Navigate through **Customer Information > Customer Information > CI131 - Account Operating Instructions**.
4. The system displays the **CI131 - Account Operating Instructions** screen.

CI131 - Account Operating Instructions

Input Parameters

From Date (DD/MM/YYYY) :

To Date (DD/MM/YYYY) :

Branch Code :

Customer ID :

Account No :

Waived Service Charge:

Generate

Field Description

Field Name	Description
From Date(DD/MM/YYYY)	[Mandatory, dd/mm/yyyy] Type the valid start date for the report. This date should not be greater than To Date.
To Date(DD/MM/YYYY)	[Mandatory, dd/mm/yyyy] Type the valid end date for the report.
Branch Code	[Mandatory, Numeric, Five] Type the valid code of the branch for which the report needs to be generated.
Customer ID	[Mandatory, Alphanumeric, 16] Type the valid ID of the customer. This ID is used for searching and tracking the customer in the system.
Account No	[Mandatory, Alphanumeric, 16] Type the valid account number of the customer for which you want to generate the report.
Waived Service Charge	[Optional, Check Box] Select the check box to waive the service charge.

5. Enter the appropriate parameters in the **CI131 - Account Operating Instructions** screen.
6. Click the **Generate** button.
7. The system displays the message “Report Request Submitted”. Click the **OK** button.
8. The system generates the **Account Operating Instructions Report**. For reference, a specimen of the report generated is given below:

Bank : 335, DEMO BANK		FLEXCUBE		RUN DATE : 14/01/2009							
Branch : 9999, DEMO		ACCOUNT OPERATING INSTRUCTIONS		RUN TIME : 2:48:31PM							
Operating ID : TELLERO5		DATE : 15-Apr-2008		REPORT NO : CI131/1							
<hr/>											
No	Region	Branch	Branch Name	Customer ID Number	Customer Name	Last Processing Date	Old Account Operating Instruction	New Account Operating Instruction	Action(Add, Modify, Delete)	User ID	Spvr ID
1	1	9999	DEMO	604760	600000012 50440	XING CHEN	3/12/2008	This is the default account for the customer 604760	Addition	TANAN D	SANAN D
<hr/>						----end of report----					

CI135 - Customer Id to Company Code

You can monitor any kind of transaction or maintenance being carried out through audit trails which are internal reports. This is an audit trail report which captures information related to the user details and changes or transactions which have been carried out to company code of a customer. The audit trail report also contains the time and date along with authorizer's ID.

This is a Customer Id to Company Code report. Each column of the report provides data on Particulars (Customer ID, Customer Name, Customer Code), Old Values and New Values.

To generate the Customer Id to Company Code report

1. Access the **Report Request** (Fast Path: 7775) screen.
2. Ensure that the **Adhoc Reports** button is selected.
3. Navigate through **Customer Information > Customer Information > CI135 - Customer Id to Company Code**.
4. The system displays the **CI135 - Customer Id to Company Code** screen.

Field Description

Field Name	Description
From Date[DD/MM/YYYY]	[Mandatory, dd/mm/yyyy] Type the valid start date for the report. This date should not be greater than To Date.

Field Name	Description
To Date[DD/MM/YYYY]	[Mandatory, dd/mm/yyyy] Type the valid end date for the report.
Waived Service Charge	[Optional, Check Box] Select the check box to waive the service charge.

5. Enter the appropriate parameters in the **CI135 - Customer Id to Company Code** screen.
6. Click the **Generate** button.
7. The system displays the message “Report Request Submitted”. Click the **OK** button.
8. The system generates the **Customer Id to Company Code report**. For reference, a specimen of the report generated is given below:

Bank : 335	Demo BANK	FLEXCUBE	Run Date : 05/01/2010
Branch : 9999	Demo	CUSTOMER ID TO COMPANY CODE	Run Time : 11:23 AM
Op. Id : TSANGAMESH		For: 29-Feb-2008	Report No: CI135/ 1
PARTICULARS		OLD VALUES	NEW VALUES
Customer ID	606354		606354
Customer Name	MENON RC		MENON RC
Company Code			O
Company Name			JIA
Customer ID	605684		605684
Customer Name	SANDEEP REDDY TEEGEL		SANDEEP REDDY TEEGEL
Company Code			O
Company Name			JIA
Customer ID	606020		606020
Customer Name	%' &<>		%' &<>
Company Code			O
Company Name			JIA
*** End of Report ***			

CI136 - Customer Id to Mailing Address

You can monitor any kind of transaction or maintenance being carried out through audit trails which are internal reports. This is an audit trail report which captures information related to the user details and changes or transactions which have been made to the mailing address of a customer.

The audit trail report also contains the time and date along with authorizer's ID.

This is a Customer Id to Mailing Address report. Each column of this report provides data on Particulars (like Customer ID, Customer Name, Address, City, State, Country, Zip Code), Old Address and New Address.

To generate the Customer Id to Mailing Address report

1. Access the **Report Request** (Fast Path: 7775) screen.
2. Ensure that the **Adhoc Reports** button is selected.
3. Navigate through **Customer Information > Customer Information > CI136 - Customer Id to Mailing Address**.
4. The system displays the **CI136 - Customer Id to Mailing Address** screen.

Field Description

Field Name	Description
From Date [DD/MM/YYYY]	<p>[Mandatory, dd/mm/yyyy]</p> <p>Type the valid start date for the report.</p> <p>This date should not be greater than To Date.</p>

Field Name	Description
To Date [DD/MM/YYYY]	[Mandatory, dd/mm/yyyy] Type the valid end date for the report.
Waived Service Charge	[Optional, Check Box] Select the check box to waive the service charge.

5. Enter the appropriate parameters in the **CI136 - Customer Id to Mailing Address** screen.
6. Click the **Generate** button.
7. The system displays the message “Report Request Submitted”. Click the **OK** button.
8. The system generates the **Customer Id to Mailing Address report**. For reference, a specimen of the report generated is given below:

Bank : 335	DEMO BANK	FLEXCUBE	Run Date : 12/14/2009
Branch : 9999	DEMO	Customer Id to Mailing Address	Run Time : 4:15 PM
Op. Id : TSANGAMESH		For: 31-Mar-2008	Report No: CI136/ 1
<hr/>			
PARTICULARS	OLD ADDRESS	NEW ADDRESS	
Customer ID	605086	605086	
Customer Name	<SANDEEP S PATIL>	<SANDEEP S PATIL>	
Customer ID	605054	605054	
Customer Name	"SUNIL" <E> 'P'	"SUNIL" <E> 'P'	
Address 1	PL	KOTHRUD DEPO	
Address 2	P	KOTHRUD	
Address 3	L	KOTHRUD	
City	Pune	Pune	
State	Maharashtra	Maharashtra	
Country	IND	IND	
Zip code	6540684	6540684	
Customer ID	605480	605480	
Customer Name	BIB TEST 123	BIB TEST 123	
Address 1	BIB TEST 123	Corporate Customer	
Address 2	Individual	Current Adress	
Address 3	Customer	Nirlon	
City	Agra	Mumbai	
State	KALIMANTAN BARAT	PONTIANAK	Maharashtra
<hr/>			
*** End of Report ***			

CI137 - Customer Id to Contact Details

You can monitor any kind of transaction or maintenance being carried out through audit trails which are internal reports. This is an audit trail report which captures information related to the user details and changes or transactions which have been made to the contact details of a customer.

The audit trail report also contains the time and date along with authorizer's ID.

This is a customer's Id contact details report. Each column of this report provides data on Particulars (like Customer ID, Customer Name, Address, City, State, Country, Zip Code), Old Contact Details and New Contact Details.

To generate the Customer Id to Contact Details report

1. Access the **Report Request** (Fast Path: 7775) screen.
2. Ensure that the **Adhoc Reports** button is selected.
3. Navigate through **Customer Information > Customer Information > CI137 - Customer Id to Contact Details**.
4. The system displays the **CI137 - Customer Id to Contact Details** screen.

The screenshot shows a software interface for generating a report. The title bar reads 'CI137 - Customer Id to Contact Details'. Below the title, there is a section labeled 'Input Parameters' with two text input fields: 'From Date:' and 'To Date:', and a checked checkbox labeled 'Waived Service Charge:'. At the bottom of the screen is a red 'Generate' button.

Field Description

Field Name	Description
From Date [DD/MM/YYYY]	[Mandatory, dd/mm/yyyy] Type the valid start date for the report. This date should not be greater than To Date.

Field Name	Description
To Date [DD/MM/YYYY]	[Mandatory, dd/mm/yyyy] Type the valid end date for the report.
Waived Service Charge	[Optional, Check Box] Select the check box to waive the service charge.

5. Enter the appropriate parameters in the **CI137 - Customer Id to Contact Details** screen.
6. Click the **Generate** button.
7. The system displays the message “Report Request Submitted”. Click the **OK** button.
8. The system generates the **Customer Id to Contact Details report**. For reference, a specimen of the report generated is given below:

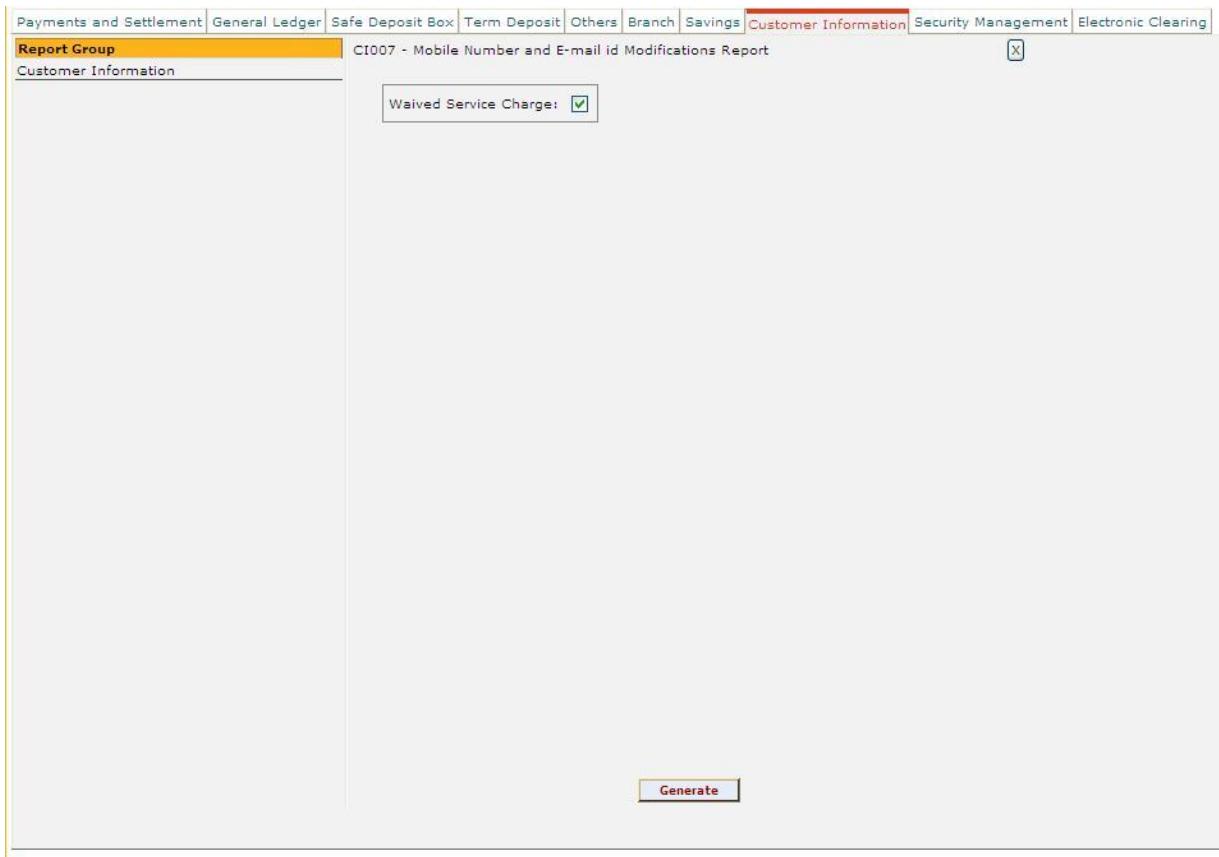
Bank : Demo	FLEXCUBE	Run Date : 16/12/2009
Branch : Demo	Customer Id to Contact Details	Run Time : 11:55 AM
Op. Id : TSANGAMESH	For: 15-Apr-2008	Report No: CI137/ 1
PARTICULARS	OLD CONTACT DETAILS	NEW CONTACT DETAILS
Customer ID	604210	604210
Customer Name	AARTI BEDEKAR	AARTI BEDEKAR
Phone (Off)		
Phone (Res)	67817942	67817940
Mobile No.		
Email		
*** End of Report ***		

CI007 - Mobile Number and E-mail id Modifications Report

Mobile Number and E-mail id Modifications Report will provide the summary of the entire mobile number and email id modifications and whether alerts were logged against each modification. Hence, the total number of modifications should tally with the total number of alerts sent via SMS and Email.

To generate Mobile Number and E-mail id Modifications Report

1. Access the **Report Request** (Fast Path: 7775) screen.
2. Ensure that the **Adhoc Reports** button is selected.
3. Navigate through **Customer Information > CI007 - Mobile Number and E-mail id Modifications Report**.
4. The system displays the **CI007 - Mobile Number and E-mail id Modifications Report** screen.



The screenshot shows a software interface for generating a report. The top navigation bar includes tabs for Payments and Settlement, General Ledger, Safe Deposit Box, Term Deposit, Others, Branch, Savings, Customer Information (which is highlighted in red), Security Management, and Electronic Clearing. Below the navigation bar, a 'Report Group' section is visible with 'Customer Information' selected. In the center of the screen, there is a checkbox labeled 'Waived Service Charge:' with a checked box. At the bottom right, there is a 'Generate' button.

Field Description

Field Name	Description
Waived Service Charge	[Optional, Check Box] Select the check box to waive the service charge.
5.	Select the Waived Service Charge checkbox in the CI007 - Mobile Number and E-mail id Modifications Report screen.
6.	Click the Generate button.
7.	The system displays the message "Report Request Submitted". Click the OK button.
8.	The system generates the Mobile Number and E-mail id Modifications Report . For reference, a specimen of the report generated is given below:

The report includes below mentioned fields:

- Mobile Number Modifications
- Email ID modifications
- Both Mobile and Email ID modification
- SMS Alerts processed
- Email Alerts processed
- SMS Alerts unprocessed
- Email Alerts unprocessed

FLEXCUBE		Run Date : 11-Mar-2013
Bank : 240 HDFC BANK LTD	Summary Report of Mobile Number and E-mail id Modifications	Run Time : 19:45
Branch : 240 MAIN BRANCH	For :03-Nov-2014	Report No. : CI007/1
User Id: SYSOPER		
<hr/>		
Mobile Number Modifications	- 33	
Email ID modifications	- 48	
Both Mobile and Email ID modification	- 14	
SMS Alerts processed	- 70	
Email Alerts processed	- 31	
SMS Alerts unprocessed	- 0	
Email Alerts unprocessed	- 0	
<hr/>		
*** End of report ***		

2.2. Batch Reports

Batch reports are automatically generated at the end of day (EOD) or beginning of day (BOD). Reports and advices can be requested from the **Report Request** (Fast Path: 7775) screen. Batch reports can only be generated using the system operator login.

The operator must run the cut-off process at the end of every day, before starting the end of the day for that day. This is to ensure that all transactions done through the on-line delivery channels are handed over to a log for batch processing. A fresh log is created for the next day's transactions. Here it is important to note that while the processing date from the point of view of EOD processing is still today, the on-line processing date has moved to the next processing date and the online transactions done after cut-off will be processed in the next day's EOD.

EOD refers to the processing required to be done for each functional module of **FLEXCUBE Retail** as well as some files that are generated for updating data in other local offices. The EOD Client option is used to take care of the system related batch processes of cutoff, BOD, EOD, monthly report generation and printing, file hand off, eligibility of the Relationship Pricing (RP), etc.

Beginning of the Day (BOD) process opens a new transaction day for the Bank. BOD as a process depends on EOD process for the previous working day. This means, if the EOD is not completed for a day, system will not allow the BOD for the next day to start.

List of Batch Reports:

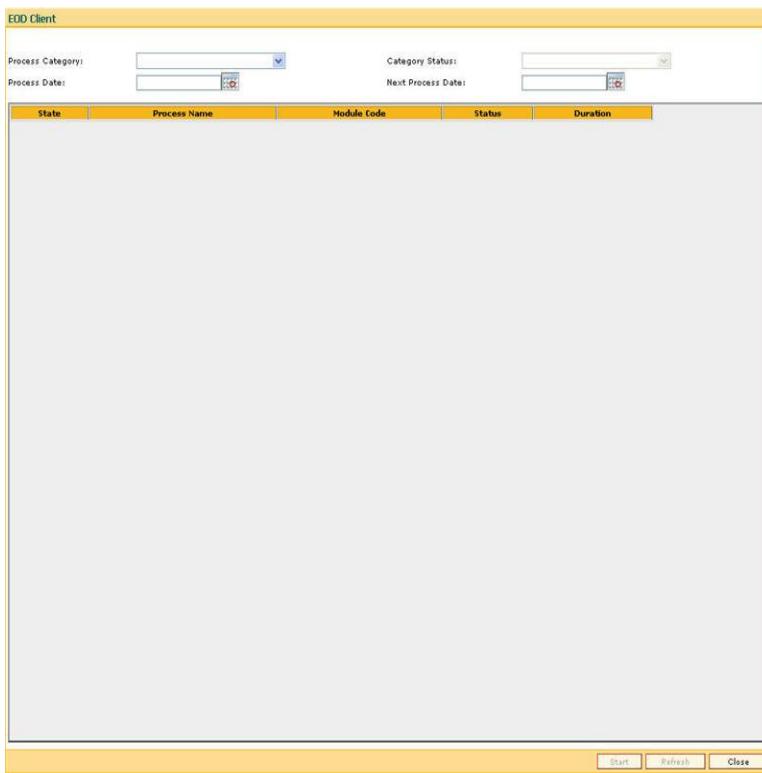
- Customer_Information_Reports

Access

- Fast Path: EOD10
- Operator Process > EOD/BOD Operations > EOD Processing

To generate batch reports

1. Take Pre Cutoff Backup before processing the EOD.
2. Log in to the **FLEXCUBE Retail** application with a valid System Operator Login ID.
3. The **FLEXCUBE Retail** window appears.
4. Access the **EOD Client** (Fast Path: EOD10) screen.



Field Description

Field Name	Description
------------	-------------

Field Name	Description
Process Category	<p>[Mandatory, Drop-Down]</p> <p>Select the category of the process to be performed from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • End of Day: It is a process where a fixed set of shell or functionality are processed. A proper handoff of GL's to FLEXCUBE Corporate, Consolidation etc. is done in the EOD process. Interest related processing, GL Updations, Draw-Down, Sweep-Outs, TD part redemption due to Sweep-In instructions, report related processing are done during the EOD processing. • Beginning Of Day: It is process where in some predefined functions are processed. The user can login in the system after the BOD is completed. The validation for BOD is that the previous day EOD should be completed. For e.g. TD Maturity, Standing Instruction (SI) Execution, etc. • Cutoff: It is a process where the process date of the system is changed to the next working day as maintained in the bank calendar. All the transactions entered in the system, till the point of cutoff, are picked up for EOD processing. The validation for cutoff is that the previous day BOD should be completed. • Transfer DB Scripts: This process was used earlier. • Apply DB Scripts: This process was used earlier. • Process CIF Handoff: This process is used to download the customers and related tables which are opened in other branch to the base branch of the customer. The validation for CIF handoff is that the previous day BOD should be completed. • Schedule Extracts: It is a processed to extract specific schedule and to have a proper handoff to the interface. • MONTHLY STATEMENTS: This process is used to generate the customer monthly statement in order to stream line the time during the actual EOM process. This process is run separately. This process can be run even after the BOD process next day. • Handoff After EOD: It is a processed to extract specific schedule and to have a proper handoff to the interface. • Elig Evaluation: It is a processed to evaluate the eligibility of the RVT schemes. • File Handoff: It is a processed to extract specific schedule and to have a proper handoff to the interface. • Automatic EFS for Converted Loan: This process is used to close the loan accounts with Automatic EFS Date falling on running day. If running of this process is skipped on a particular day, such accounts falling due for automatic closure on that day will be picked on next working day process. Future dated closure or back dated closure is not be supported. If the automatic closure date falls on a holiday, then such accounts will be picked up on the next working days process. All accounts

Field Name	Description
Category Status	<p>[Mandatory, Drop-Down] Select the Category status from the drop-down list. The status can be as follows:</p> <ul style="list-style-type: none"> • Yet to Start • Started • Aborted • Completed
Process Date	<p>[Mandatory, Pick List, dd/mm/yyyy] Select the process date from the pick list. By default, this field displays the current process date for the selected process.</p>
Next Process Date	<p>[Mandatory, Pick List, dd/mm/yyyy] Select the next process date from the pick list. By default, this field displays the next logical working day on which the process has to be run.</p>
Column Name	Description
State	<p>[Display] This column displays a different color for different process state. The different color displayed are:</p> <ul style="list-style-type: none"> • Green - Run • Red - Aborted • Default - Other Status (Complete, Yet to Start)
Process Name	<p>[Display] This column displays the name of different processes which are performed.</p>
Module Code	<p>[Display] This column displays the code of the module on which the process is performed.</p>
Status	<p>[Display] This column displays the status of the process performed. The status can be as follows:</p> <ul style="list-style-type: none"> • Yet to Start • Started • Aborted • Completed

Field Name	Description
Duration	<p>[Display]</p> <p>This column displays the duration for which the process was running, or when was the process completed.</p> <ol style="list-style-type: none"> 5. Select Cutoff from the Process Category drop-down list. 6. Select the appropriate parameters in the EOD Client screen. 7. Click the Start button to start the cutoff process. 8. On successful completion of cutoff process, the system displays the message “Category Successfully Completed”. 9. Click the OK button. 10. Select End of Day from the Process Category drop-down list. 11. Click the Start button to start the EOD process. 12. On successful completion of EOD process, the system displays the message “Category Successfully Completed” and saves the reports in a folder in an appropriate location. For e.g. /home/wasadmin/USGapsSTR1/flexcube/host/runarea/rjsout.

Note: Once this is done, the operator should logout completely out of the system and login again. After the EOD Console is brought up again, the operator must check the process date displayed at the bottom right hand corner of the status bar below. The date should have moved to the next process date.

13. Take POSTEOD Backup for that process date before processing the BOD.
14. Select **Beginning of Day** from the **Process Category** drop-down list.
15. Click the **Start** button to start the EOD process.
16. On successful completion of BOD process, the system displays the message “Category Successfully Completed” and saves the reports in a folder in an appropriate location. For e.g. /home/wasadmin/USGapsSTR1/flexcube/host/runarea/rjsout.
17. Click the **OK** button.
18. Take POSTBOD Backup after executing the BOD.

2.2.1. Customer Information

The customer information reports include those reports that are specific to the customer's dormant status, basic detail changes, combined statements, etc.

- CI002- Welcome Letter for Grouped customers/accounts
- CI025 - Customer Dormant Status Report
- CI111 – Customer National ID/Name Changes Report
- CI112 - COMBINED STATEMENT OF ACCOUNTS
- CI114 - Combined Statement Generation
- CI003 - Advice for Minor Attaining Majority
- CI004 - Advice For Nomination Registration
- CI005 - Invalid Pan No report
- CI006 - Invalid Pan No Advice
- CI506 - Report For Nomination Registration
- CI041 – Customer Type Change Report - Product Transfer Reject
- CI040 - Customer Type Change Report – Consolidated
- CI044 - Summary of Auto Customer Type Advice Generation
- CI042 – Intimation of Customer Type Change Advice – Physical Mode

CI002- Welcome Letter for Grouped customers/accounts

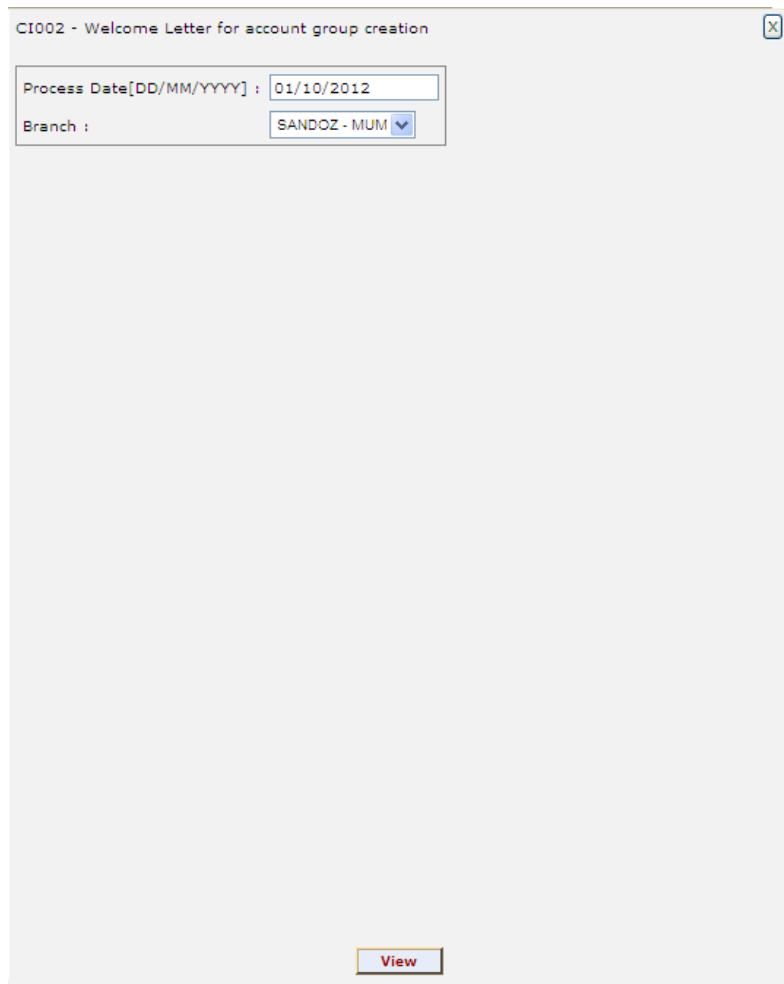
This report gives the welcome letter to the grouped customers account. It provide information about group identification number, primary customer identification number, primary account number, relationship in the account and other accounts forming part of the family account and branch.

Frequency

- Monthly

To view and print the Welcome Letter for Grouped customers/accounts Report

1. Access the **Report Request** (Fast Path: 7775) screen.
2. Select the **Batch Reports** button.
3. Navigate through **Customer Information > Customer Information > CI002- Welcome Letter for Grouped customers/accounts**.
4. The system displays the **CI002 - Welcome Letter for Grouped customers/accounts** screen



Field Description

Field Name	Description
Process Date[DD/MM/YYYY]	[Mandatory, dd/mm/yyyy] Type the date for which the report is processed. By default, the system displays the current process date.
Branch	[Mandatory, Drop-Down] Select the code of the branch for which the report needs to be viewed from the drop-down list.

5. Enter the appropriate parameters in the **CI002 - Welcome Letter for Grouped customers/accounts** screen.
6. Click the **View** button to view the report.
7. The system displays the **CI002 - Welcome Letter for Grouped customers/accounts** screen.

CI025 - Customer Dormant Status Report

The accounts which remain without any customer initiated transaction for a stipulated period of time (which can be parameterized) enter into dormancy. Dormant accounts are monitored by the bank/branch to alert the customer to initiate transactions sans which, unclaimed funds may be transferred to the Central bank/Government /Unclaimed GL. A dormant account is activated subsequent to any customer initiated transaction.

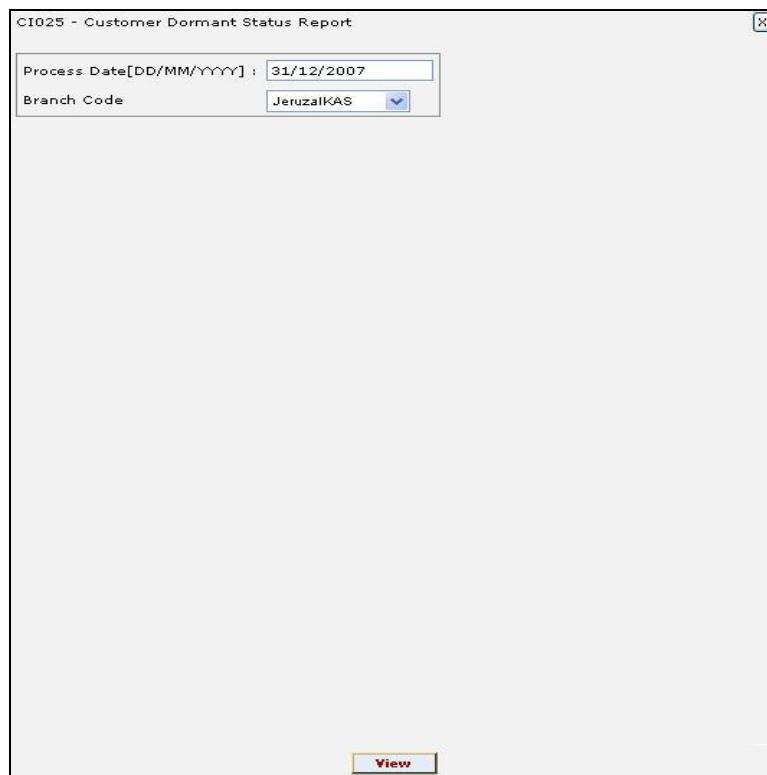
This is a report of customer dormant status generated at the end of day. Grouped by customer ID, each column of this report consists of Dormancy Date, Teller ID, Authorizer ID, Customer Name, Customer Status, Product, Account Number, Account Title, Account Open Date, Balance, Last Transaction Date, Officer ID and Account Status.

Frequency

- Monthly (EOD)

To view and print the Customer Dormant Status Report

1. Access the **Report Request** (Fast Path: 7775) screen.
2. Select the **Batch Reports** button.
3. Navigate through **Customer Information > Customer Information > CI025 - Customer Dormant Status Report**.
4. The system displays the **CI025 - Customer Dormant Status Report** screen.



Field Description

Field Name	Description
Process Date[DD/MM/YYYY]	[Mandatory, dd/mm/yyyy] Type the date for which the report is processed. By default, the system displays the current process date.
Branch Code	[Mandatory, Drop-Down] Select the code of the branch for which the report needs to be viewed from the drop-down list.

8. Enter the appropriate parameters in the **CI025 - Customer Dormant Status Report** screen.
9. Click the **View** button to view the report.
10. The system displays the **Customer Dormant Status Report** screen.

Bank : 335 DEMO BANK Branch : 999 DEMO Op. Id : SYSOPER	FL EX CUBE Customer Dormant Status Report For: 30-Jun-2008	Run Date : 26-May-2007 Run Time : 06:52 PM Report No: CI025 /1					
Customer ID Customer Name	Dormancy Date: Customer Status	Teller : Auth Id:					
Product	Account No	Account Title	Acct Open Date	Balance	Last Txn	Officer Id	Account Status
*** No data for this Report ***							

8. Select the **Print** option from the **File** menu.
9. The system displays the **Print** dialog box.
10. Select the appropriate parameters and click the **OK** button.

CI111 – Customer National ID/Name Changes Report

Customers may approach the branch to change their Name/National ID in the account information. In such cases, bank updates the details in the system and such transactions are authorized with maker and checker concept. These changes get effected online and will be displayed in all the related accounts. An audit trail report lists out the current as well as old values of the data changes.

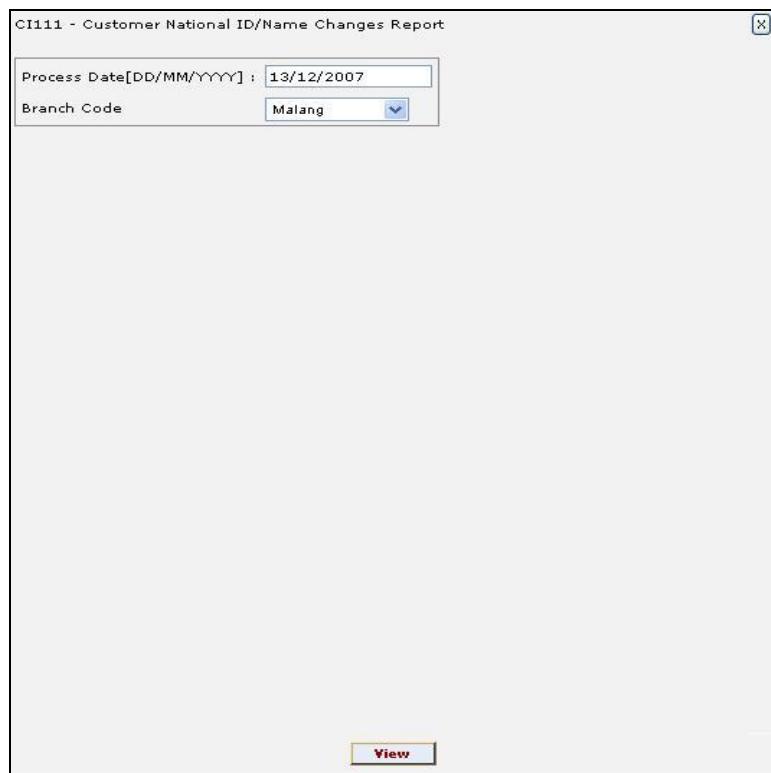
This is a report of changes effected in the National ID and Name of customers as on date. Each column in this report provides information about Customer ID, Branch, Type of Change, Customer Full Name, Previous National ID/Name, Current National ID/Name, Maker ID and Checker ID.

Frequency

- Daily (EOD)

To view and print the Customer National ID/Name Changes Report

1. Access the **Report Request** (Fast Path: 7775) screen.
2. Select the **Batch Reports** button.
3. Navigate through **Customer Information > Customer Information > CI111 – Customer National ID/Name Changes Report**.
4. The system displays the **CI111 – Customer National ID/Name Changes Report** screen.



CI111 - Customer National ID/Name Changes Report

Process Date[DD/MM/YYYY] : 13/12/2007

Branch Code : Malang

View

Field Description

Field Name	Description
Process Date[DD/MM/YYYY]	[Mandatory, dd/mm/yyyy] Type the date for which the report is processed. By default, the system displays the current process date.
Branch Code	[Mandatory, Drop-Down] Select the code of the branch for which the report needs to be viewed from the drop-down list.

5. Enter the appropriate parameters in the **CI111 – Customer National ID/Name Changes Report** screen.
6. Click the **View** button to view the report.
7. The system displays the **Customer National ID/Name Changes Report** screen.

CI111 – Customer National ID/Name Changes Report

Bank :	1 DEMO BANK	FLEXCUBE	Run Date :	06-Apr-2009
Branch :	9999 DEMO	CUSTOMER NATIONAL ID / NAME CHANGES	Run Time :	08:44 PM
Op. Id :	SYSOPER	For: 31-Dec-2007	Report No:	CI111/ 1
<hr/>				
Customer Id	Branch	Type of Change	Customer Full Name	
Previous National Id/Name			Current National Id/Name	Maker Id
600187	9999	I/C CHANGE	CHRIS HESTY	TSASHIDHAR
318075			318074	SSASHIDHAR
<hr/>				
*** End of Report ***				

CI111 – Customer National ID/Name Changes Report

8. On the **File** menu, click **Print**.
9. The system displays the **Print** dialog box.
10. Select the appropriate parameters and click the **OK** button.

CI112 - COMBINED STATEMENT OF ACCOUNTS

Oracle **FLEXCUBE** provides a combined statement of customer accounts using the **Combined Statement Plan** (Fast Path: CI162) option. This option enables the bank to maintain instructions for providing a single statement to customers who own multiple accounts. Inclusion of an account in the combined statement can be done in summary as well as detailed mode. However an account cannot be included in more than one statement plan in the same mode.

This is a report of combined statement of accounts generated for the given date. This report provides information on Customer ID, National ID, Customer Short Name, Product Name, Account Number, Account Holders/ Relationship, Branch, Annual Percentage Yield Earned, Interest Earned, **APYE**² Calculated From Date, APYE Calculated To Date, Opening Balance, Account Title and Account Description. This report also provides information about Transaction Date, Transaction narration, Transaction Literal, Debit amount, Credit amount, Balance, Personal Credit Line, Currency, Product Name, Account Number and Balance. This report includes credit line details also.

Frequency

- Daily (EOD)

To view and print the COMBINED STATEMENT OF ACCOUNTS Report

1. Access the **Report Request** (Fast Path: 7775) screen.
2. Select the **Batch Reports** button.
3. Navigate through **Customer Information > Customer Information > CI112 - COMBINED STATEMENT OF ACCOUNTS**.
4. The system displays the **CI112 - COMBINED STATEMENT OF ACCOUNTS** screen.

²(Annual Percentage Yield Earned: The formula for APYE : 100 [(1 + Interest/Principal) 365/Days in term) – 1] The Days in Term figure is governed by the Accrual Basis)

CI112 - COMBINED STATEMENT OF ACCOUNTS

CI112 - COMBINED STATEMENT OF ACCOUNTS

Process Date[MM/DD/YYYY] : 08/31/2008

Branch Code : Hartford

View

Field Description

Field Name	Description
Process Date[MM/DD/YYYY]	[Mandatory, mm/dd/yyyy] Type the date on which the report is processed. By default, the system displays the current process date.
Branch Code	[Mandatory, Drop-Down] Select the code of the branch for which the report needs to be viewed from the drop-down list.

5. Enter the appropriate parameters in the **CI112 - COMBINED STATEMENT OF ACCOUNTS** screen.
6. Click the **View** button to view the report.
7. The system displays the **COMBINED STATEMENT OF ACCOUNTS Report** screen.

CI112 - COMBINED STATEMENT OF ACCOUNTS

FINANCIAL SERVICES INC COMBINED STATEMENT OF ACCOUNTS From : 11/1/2009 To : 11/30/2009					
Bank :3350 Demo Bank Branch :999 Demo					
Op. Id :TBALAJI					
Customer ID - 600469					
Product Name : IRA Statement Savings Account : 99903100000035 Account Holders / : Relationship					
Annual Percentage Yield Earned (APYE) 2.02 Interest Earned 1.84 APYE Calculated From 11/1/2009 To 11/30/2009					
Opening Balance : 1,119.90 Account Title : ParkerJuliya Account Description : Txn.Date Transaction Literal Debit Credit Balance Personal Credit Line (Balance in use)					
SUMMARY Opening Balance 0 Debit(s) 0.00 1 Credit(s) 1.84 Closing Balance 1,121.74					
Summary Section					
Currency Product Name Account Number Balance 30-Nov-2009 Credit Interest CIN Capitalised USD IRA Statement Savings 99903100000035					
Amount Credit Line 0.00 Credit Line in Use 0.00 Credit Line Available 0.00 Finance Charge 0.00 Your Minimum Payment 0 0.00 is due by The Daily Periodic Rate is 0.00 %					

CI112 - COMBINED STATEMENT OF ACCOUNTS

8. Select the **Print** option from the **File** menu.
9. The system displays the **Print** dialog box.
10. Select the appropriate parameters and click the **OK** button.

CI114 - Combined Statement Generation

Oracle **FLEXCUBE** provides a combined statement of customer accounts using the **Combined Statement Plan** (Fast Path: CI162) option. This option enables the bank to maintain the instructions for providing a single statement to customers who own multiple accounts. Inclusion of an account in the combined statement can be done in summary as well as detailed mode.

This is a combined statement of accounts for a customer generated for a particular period. This report is grouped product wise. This report gives information about Customer Name, Customer Address, National ID, Product Name, Account Number, Account Holders/ Relationship, Opening Balance, Branch ID, Currency, Transaction Date, Transaction Description, Transaction Literal, Debit Reference Amount, Credit Amount and Balance.

Frequency

- Daily (EOD)

To view and print the Combined Statement Generation report

1. Access the **Report Request** (Fast Path: 7775) screen.
2. Select the **Batch Reports** button.
3. Navigate through **Customer Information > Customer Information > CI114 - Combined Statement Generation**.
4. The system displays the **CI114 - Combined Statement Generation** report screen.

CI114 - Combined Statement Generation

Process Date[MM/DD/YYYY] : 12/30/2008

Branch Code : new york

View

Field Description

Field Name	Description
Process Date[MM/DD/YYYY]	[Mandatory, mm/dd/yyyy] Type the date on which the report is processed. By default, the system displays the current process date.
Branch Code	[Mandatory, Drop-Down] Select the code of the branch for which the report needs to be viewed from the drop-down list.

5. Enter the appropriate parameters in the **CI114 - Combined Statement Generation** report screen.
6. Click the **View** button to view the report.
7. The system displays the **Combined Statement Generation** report screen.

COMBINED STATEMENT OF ACCOUNTS						
From : 31-Dec-2007 To : 10-Apr-2008						
Page No. : 1						
John Stanly 204-ALIG TOWER NY I I US US 400085						National ID : 1234567890
Product Name : PGSS9 SAVING ACCOUNT Account : 000000002394 Account Holders / : Relationship Opening Balance : 0.00						Currency : USD Branch : 9999 DEMO
Txn.	Transaction	Literal	Debit	Credit	Balance	
31-Dec-2007	B/F ...	B/f				
08-May-2008	DISBURSEMENT T- O CASA.:000000038042	LDX		200,000.00	200,000.00	
08-May-2008	SC_FXD_NON_AMM- ORT	LDX	150.00		199,850.00	
10-May-2008	CREDIT INTERES- T CAPITALISED	CIN		36.22	199,886.22	
10-May-2008	TAX DEDUCTED	TAX	7.64		199,880.58	
10-May-2008	TAX2 DEDUCTED	TAX	7.64		199,872.94	
12-May-2008	MISCELLANEOUS - CUSTOMER DEBIT	MSD	100.00		199,772.94	
12-May-2008	CREDIT INTERES- T CAPITALISED	CIN		726.31	200,499.25	
12-May-2008	TAX DEDUCTED		145.26		200,499.25	
12-May-2008	TAX2 DEDUCTED		145.26		200,499.25	
SUMMARY	Opening Balance		4 Debit(s)	3 Credit(s)	Closing Balance	
	0.00		265.28	200,764.53	200499.25	
Product Name : DEPOSITO BISNIS BERJANGKA EURO Account : 000000038034 Account Holders / : Relationship						Currency : EUR Branch : 9999 DEMO
Deposit	Principal	Int Rate	Maturity Value	Maturity Date	Units	
Value Date	Certificate No.	Term				
1 03/20/2008	5,000.00 null	13.00 2 Months	5,108.33	05/20/2008 500000 units of EUR .01 each		
Summary Section						
Currency	Product Name		Account Number		Balance	
INR	PGSS9 SAVING ACCOUNT		000000002394		200,499.25	
EUR	DEPOSITO BISNIS BERJANGKA EURO		000000038034		5,000.00	

8. Select the **Print** option from the **File** menu.
9. The system displays the **Print** dialog box.
10. Select the appropriate parameters and click the **OK** button.

CI003 - Advice for Minor Attaining Majority

The date of birth of a customer is maintained during customer creation process in the **Customer Addition** (Fast Path: 8053) option. As major customers have additional privileges over their account operation, branch needs to track cases where minor customers turn major.

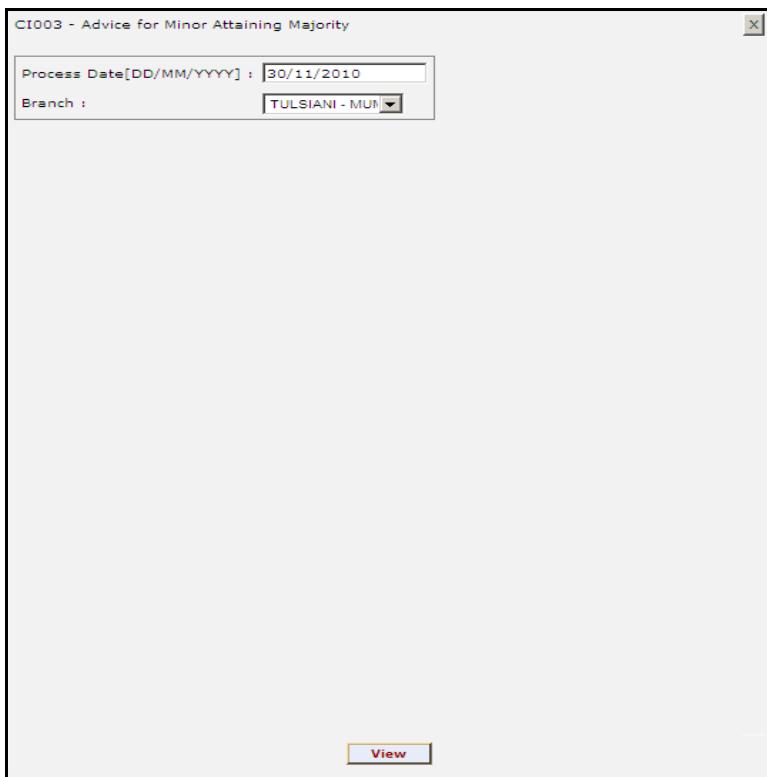
This report displays the minor customers who have turned major on the previous day.

Frequency

- Daily (EOD)

To view and print the Advice for Minor Attaining Majority

1. Access the **Report Request** (Fast Path: 7775) screen.
2. Select the **Batch Reports** button.
3. Navigate through **Customer Information > Customer Information > CI003 - Advice for Minor Attaining Majority**.
4. The system displays the **CI003 - Advice for Minor Attaining Majority** screen.



Field Description

Field Name	Description
Process Date[DD/MM/YYYY]	[Mandatory, dd/mm/yyyy] Type the date for which the report is processed. By default, the system displays the current process date.

Field Name	Description
Branch Code	<p>[Mandatory, Drop-Down]</p> <p>Select the code of the branch for which the report needs to be viewed from the drop-down list.</p> <p>5. Enter the appropriate parameters in the CI003 - Advice for Minor Attaining Majority screen.</p> <p>6. Click the View button to view the report.</p> <p>7. The system displays the Advice for Minor Attaining Majority screen.</p>

Date : 2010-06-30T00:00:00.

To
2ND.LT MINOR3
k,

CALANGUTE-2
GOA IN

subject : 'Minor' Savings account with HDFC Bank

Dear 2ND.LT MINOR3

Thank you for banking with HDFC Bank.

We observe from our records, that you are the first applicant in the below mentioned savings account held in capacity of 'Minor'. Details of the guardian and joint account holders (if any) are also given below.

Account No. : 50100000002228

Under Guardian :

2nd Applicant(if any) :

3rd Applicant(if any) :

Date of birth as per Bank Records : 31/05/1992

As you have now attained majority (i.e.18 years of age), we request you to convert the above account from 'Minor to Major status' / Open a new account (in case the minor a/c is a Kid's Advantage account) by visiting the nearest HDFC Bank branch accompanied by your guardian.

We request you to present the following documents at the Branch to facilitate this conversion:

1. Proof of becoming major like Birth certificate, Passport
2. Two passport size photograph's
3. Photo identity proof like Passport, Pan Card, Election Card
4. Address proof like Ration card
5. Letter addressed to the Branch Manager containing signature , photograph of the 'Minor now turned Major' and the revised mode of operation of the account. This letter should be signed by the guardian and other applicants (if any).

Assuring you of our best services at all times.

Thanking you

Yours sincerely

8. Select the **Print** option from the **File** menu.
9. The system displays the **Print** dialog box.
10. Select the appropriate parameters and click the **OK** button.

CI004 - Advice For Nomination Registration

This advice is sent to the customer to confirm the updation of nominee details as per the request. Nominee details updated on the account opening date will not be part of this advice. This advice is generated for the primary customers. The reference number in the advice is a combination of Customer ID and Nominee Maintenance date.

Frequency

- Daily (EOD)

To view and print the Advice for Nomination Registration

1. Access the **Report Request** (Fast Path: 7775) screen.
2. Select the **Batch Reports** button.
3. Navigate through **Customer Information > Customer Information > CI004 - Advice for Nomination Registration**.
4. The system displays the **CI004 - Advice for Nomination Registration** screen.

CI004 - Advice for Nomination Registration

CI004 - Advice For Nomination Registration

Process Date[DD/MM/YYYY] : 30/11/2010

Branch : TULSIANI - MUM

View

Field Description

Field Name	Description
Process Date[DD/MM/YYYY]	[Mandatory, dd/mm/yyyy] Type the date for which the report is processed. By default, the system displays the current process date.
Branch Code	[Mandatory, Drop-Down] Select the branch for which the report needs to be viewed from the drop-down list.

5. Enter the appropriate parameters in the **CI004 - Advice for Nomination Registration** screen.
6. Click the **View** button to view the report.
7. The system displays the **Advice for Nomination Registration** screen.

Nomination Advice for SDB Accounts

Date : 08/11/2013

TESTCINEW1
TESTCINEW1 A
TESTCINEW1 B
TESTCINEW1 C
HYDERABAD
400101

Dear Customer,

Sub: Nomination Addition Ref No : 50030367/31032020

We confirm having executed your nomination instruction in respect of your below mentioned Locker in favour of the following

Locker Branch Name	Locker No.	Nominee Name
MAIN BRANCH	13	NOMINEECINEW1

Please quote the above Ref. No in all your future correspondence.

Thank you for banking with us.

Regards
HDFC Bank
Assuring you of our best services at all times.

This is a computer generated advice does not require signature.

Nomination Advice for CASA/TD/RD Accounts

Date : 02/02/2011

SAGAR8
A58
84 LAKE VIEW
85 DOWNING STREET
CHENNAI
400080

Dear Customer,

Sub : Your Account No. : 50100000000630

We confirm having executed your nomination instruction in respect of your above account in favour of the following.

Name of Nominee : jdsk

Ref No : 50000062/01012010

Please quote our Ref. No in all your future correspondence.

Thank you for banking with us.

Yours sincerely,

Authorised Signatory

8. Select the **Print** option from the **File** menu.
9. The system displays the **Print** dialog box.
10. Select the appropriate parameters and click the **OK** button.

CI005 - Invalid Pan No report

This report provides the details of the updates for rejected PAN number through the customer generic upload functionality.

This report gives information about Customer ID, Existing Pan Number, Pan Number, Resultant Tax Rate, Customer Name, Address 1, Address 2, Address 3, City, State, Zip, and Email ID.

Frequency

- Daily (EOD)

To view and print the Invalid Pan No report

1. Access the **Report Request** (Fast Path: 7775) screen.
2. Select the **Batch Reports** button.
3. Navigate through **Customer Information > Customer Information > CI005 - Invalid Pan No report**.
4. The system displays the **CI005 - Invalid Pan No report** screen.

The screenshot shows a software interface for the 'CI005 - Invalid Pan No report'. The window title is 'CI005 - Invalid Pan No report'. Inside, there are two input fields: 'Process Date[DD/MM/YYYY]' with the value '31/10/2010' and 'Branch' with the value 'TULSIANI - MUM'. At the bottom of the window is a single button labeled 'View'.

Field Description

Field Name	Description
Process Date[DD/MM/YYYY]	[Mandatory, dd/mm/yyyy] Type the date for which the report is processed. By default, the system displays the current process date.

Field Name	Description
Branch Code	[Mandatory, Drop-Down] Select the branch for which the report needs to be viewed from the drop-down list.

5. Enter the appropriate parameters in the **CI005 - Invalid Pan No report** screen.
6. Click the **View** button to view the report.
7. The system displays the **Invalid Pan No report** screen.

Bank :240 DEMO BANK	Branch :560 DEMO CLEARING BRANCH	Op. Id :SYSOPER	F L E X C U B E	Run Date : 09							
			Invalid PAN No. List	Run Time : 7:02 PM							
			For 31-Mar-2010	Report No : CI005/ 1							
<hr/>											
Customer Id	Exist PAN No.	PAN number	Resultant Tax rate	Customer Name	Address 1	Address 2	Address 3	City	State	Zip	Email ID
50000001			10.00	N	N			CALICUT	KERALA	8569546	XYZ@gmail.com
50000003	AGKJL7689P		10.00	NITHYA1	A1	27 LAKE VIEW	28 DOWNING STREET	CHENNAI	TAMIL NADU	400023	
50000004			10.00	NITHYA2	bandra	worli sea link	30 DOWNING STREET	CHENNAI	TAMIL NADU	400024	
50000004			10.00	NITHYA2	bandra	worli sea link	30 DOWNING STREET	CHENNAI	TAMIL NADU	400024	
50000008			10.00	NITHYA6	A6	32 LAKE VIEW	33 DOWNING STREET	CHENNAI	TAMIL NADU	400028	
50000009			10.00	NITHYA7	A7	33 LAKE VIEW	34 DOWNING STREET	CHENNAI	TAMIL NADU	400029	
50000009			10.00	NITHYA7	A7	33 LAKE VIEW	34 DOWNING STREET	CHENNAI	TAMIL NADU	400029	
50000010			10.00	NITHYA9	A9	35 LAKE VIEW	36 DOWNING STREET	CHENNAI	TAMIL NADU	400031	
50000010			10.00	NITHYA9	A9	35 LAKE VIEW	36 DOWNING STREET	CHENNAI	TAMIL NADU	400031	
<hr/>											
Bank :240 DEMO BANK	Branch :560 DEMO CLEARING BRANCH	Op. Id :SYSOPER									
Customer Id	Exist PAN No.	PAN number	Resultant Tax rate	Customer Name	Address 1	Address 2	Address 3	City	State	Zip	Email ID
50000053	AGKJL7689P		10.00	SHYAM24	A49	76 LAKE VIEW	76 DOWNING STREET	CHENNAI	TAMIL NADU	400071	
50000249			10.00	EOD	ORACLE			MUMBAI	MAHARASHTRA	54545	jitu.jij@oracle.com
<hr/>											
* * * End Of Report *											

8. Select the **Print** option from the **File** menu.
9. The system displays the **Print** dialog box.
10. Select the appropriate parameters and click the **OK** button.

CI006 - Invalid Pan No Advice

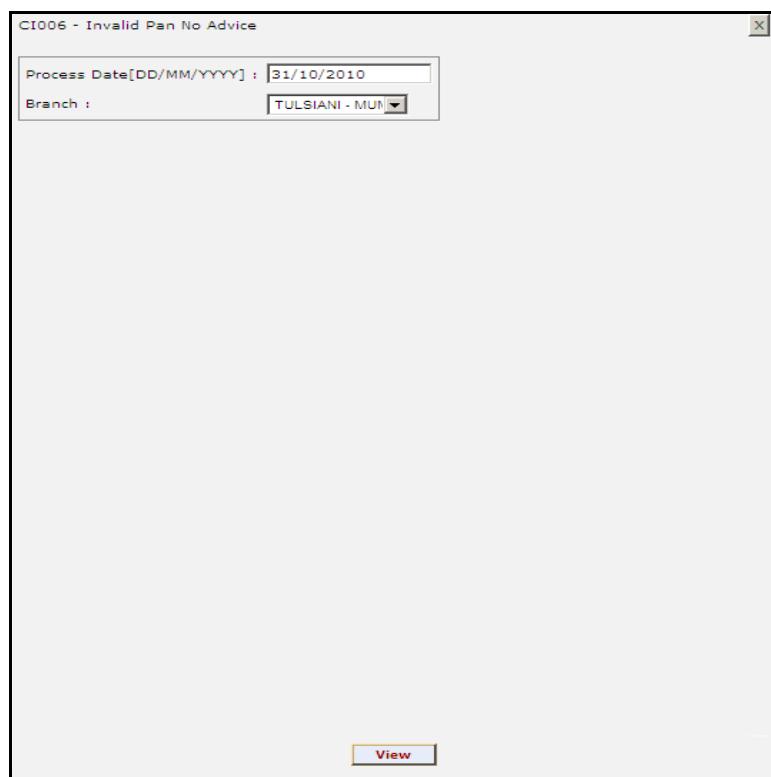
This advice provides the details of the PAN number updates through the customer generic upload or through the Bulk Account Opening (BAO) route. This advice is sent to the customer, if the PAN number details submitted are invalid.

Frequency

- Daily (EOD)

To view and print the Invalid Pan No Advice

1. Access the **Report Request** (Fast Path: 7775) screen.
2. Select the **Batch Reports** button.
3. Navigate through **Customer Information > Customer Information > CI006 - Invalid Pan No Advice**.
4. The system displays the **CI006 - Invalid Pan No Advice** screen.



Field Description

Field Name	Description
Process Date[DD/MM/YYYY]	<p>[Mandatory, dd/mm/yyyy] Type the date for which the report is processed. By default, the system displays the current process date.</p>

Field Name	Description
Branch Code	<p>[Mandatory, Drop-Down]</p> <p>Select the branch for which the report needs to be viewed from the drop-down list.</p> <p>5. Enter the appropriate parameters in the CI006 - Invalid Pan No Advice screen.</p> <p>6. Click the View button to view the report.</p> <p>7. The system displays the Invalid Pan No Advice screen.</p>

Date: 31/03/2010

MR. NITHYA1
A1
27 LAKE VIEW
27 LAKE VIEW
CHENNAI 400023
TAMIL NADU IN

Subject: PAN number updation on our records

Dear Customer,

This is in reference to the PAN (9AB523B47H) submitted by you for updation on our records.

We would like to inform you that the PAN submitted by you has been found to be invalid & hence cannot be updated on our records. You are requested to visit your nearest HDFC branch for submission of your PAN.

As per present Income Tax rules, the absence of PAN may result in inability by the bank to mark a tax waiver against your deposits, or result in a higher TDS rate or in non availability of TDS credit to you by Income tax authorities while filing your returns. We hence urge you get your PAN updated with the bank at the earliest.

We thank you for banking with bank.

Regards,

This is a Computer Generated Advice and does not require a signature.

8. Select the **Print** option from the **File** menu.
9. The system displays the **Print** dialog box.
10. Select the appropriate parameters and click the **OK** button.

CI506 - Report for Nomination Registration

This report provides the nomination details changed (modified/deleted) on the previous day. The log is created whenever the nominee details are changed. The report indicates if there is any modification or deletion to the nomination.

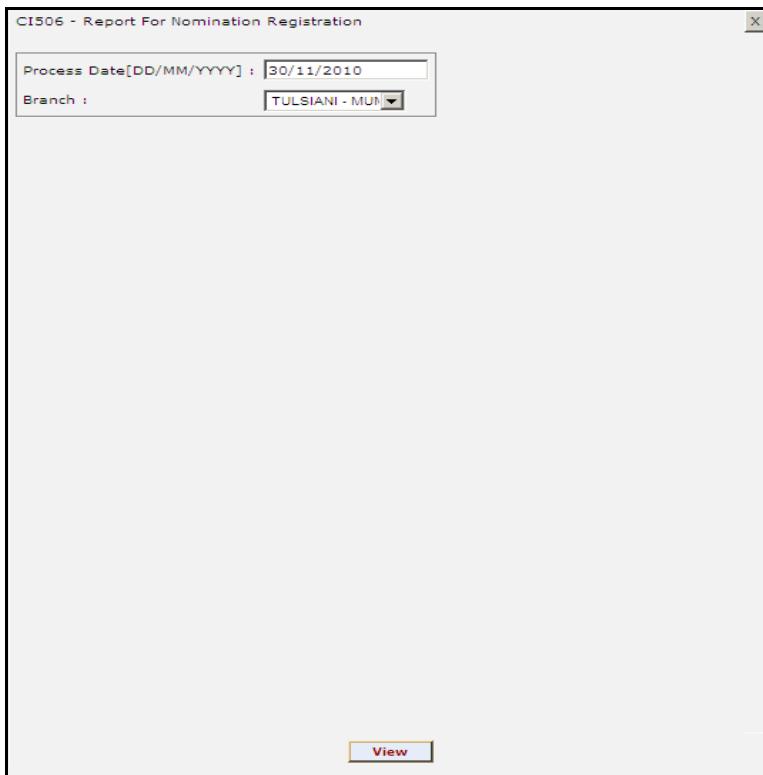
This report provides information on Account Number, Customer ID, Customer Name, Nominee Name, Date, Inputter, Authorizer, Action.

Frequency

- Daily (EOD)

To view and print the report For Nomination Registration

1. Access the **Report Request** (Fast Path: 7775) screen.
2. Select the **Batch Reports** button.
3. Navigate through **Customer Information > Customer Information > CI506 - Report For Nomination Registration**.
4. The system displays the **CI506 - Report For Nomination Registration** screen.



Field Description

Field Name	Description
Process Date[DD/MM/YYYY]	[Mandatory, dd/mm/yyyy] Type the date for which the report is processed. By default, the system displays the current process date.
Branch Code	[Mandatory, Drop-Down] Select the branch for which the report needs to be viewed from the drop-down list.

5. Enter the appropriate parameters in the **CI506 - Report For Nomination Registration**.
6. Click the **View** button to view the report.
7. The system displays the **Report For Nomination Registration** screen.

Bank : 240 DEMO BANK FLEXCUBE Run Date : 02 -FEB-2011
Branch : 560 DEMO Nomination Name Modification Register Run Time : 7:08 PM
Op. Id : SYSOPER For : 01 -Jan-2010 Report No: CI506/1

Account No	Customer ID	Customer Name	Nominee Name	Date	Inputter	Authorizer	Action
50100000000630	50000062	SAGAR8	jdsk	01/01/2010	TSASI	SSASI	MODIFICATION

* * * End Of Report * * *

8. Select the **Print** option from the **File** menu.
9. The system displays the **Print** dialog box.
10. Select the appropriate parameters and click the **OK** button.

CI600 - Customer Deactivated Report

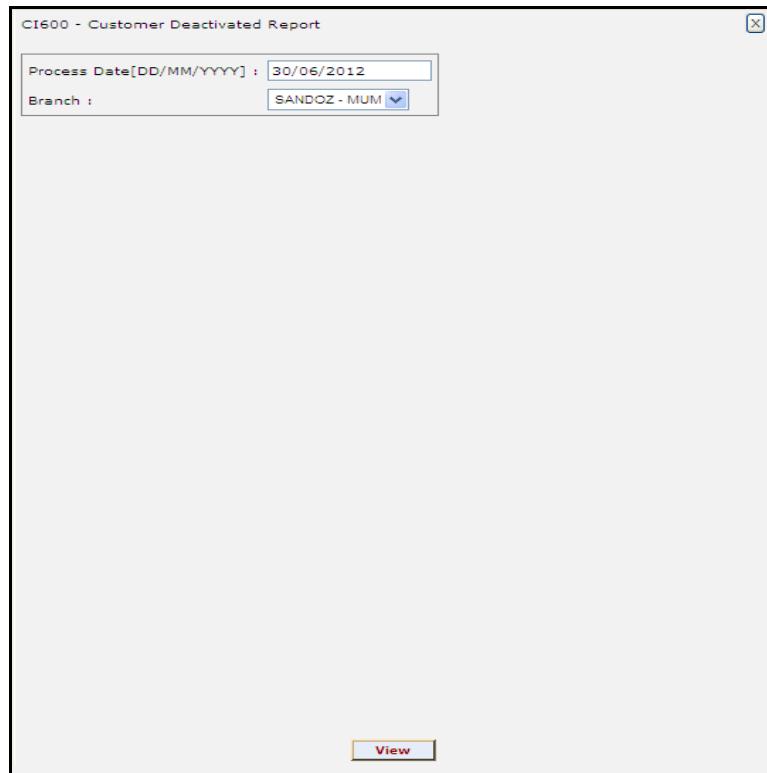
This report lists all the deactivated customers as on the report date like Customers with NO accounts linked to it, Customers with CLOSED Accounts linked to it, and Customers with OPEN TD Accounts but no deposit under it. This report provides all the details of the customer including Customer ID, Full Name, Ethnic Code Marital Status, Addresses (1 to 3), City, State, Zip, and Category of Classification.

Frequency

- Daily (EOD)

To view and print the Customer Deactivated Report

1. Access the **Report Request** (Fast Path: 7775) screen.
2. Select the **Batch Reports** button.
3. Navigate through **Customer Information > Customer Information > CI600 - Customer Deactivated Report**.
4. The system displays the **CI600 - Customer Deactivated Report** screen.



CI600 - Customer Deactivated Report

Process Date[DD/MM/YYYY] : 30/06/2012

Branch : SANDOZ - MUM

View

Field Description

Field Name	Description
Process Date[DD/MM/YYYY]	[Mandatory, dd/mm/yyyy] Type the date for which the report is processed. By default, the system displays the current process date.
Branch Code	[Mandatory, Drop-Down] Select the code of the branch for which the report needs to be viewed from the drop-down list.

5. Enter the appropriate parameters in the **CI600 - Customer Deactivated Report** screen.
6. Click the **View** button to view the report.
7. The system displays the **Customer Deactivated Report** screen.

Bank : 240 DEMO BANK LTD		FLEXCUBE Customer Deactivated Report For 20-Feb-2011						Run Date : 26-SEP-2011 Run Time : 10:51 AM Report No: CI600/1		
Customer Id	Full Name	Ethnic Code	Marital Status	Address1	Address2	Address3	City	State	Zip	Category of Classification
50001603	JUMANGI.JR		Single	A3	Jeffa STREET	Tumdi NAGAR	VIJAYAWADA	ANDHRA PRADESH	400023	B
50001618	MINOR CUSTOMER			asdjh			MUMBAI	MAHARASHTRA	400001	B
50001623	H11			h	h	h	HALDIA	ARUNACHAL PRADESH	7687	B
50001657	CLOSE AUTOCASA23		Single	A23	XYZ Street	Tumdi NAGAR	VIJAYAWADA	ANDHRA PRADESH	400023	A
50001669	JUMANGI.JR		Single	A3	Jeffa STREET	Tumdi NAGAR	VIJAYAWADA	ANDHRA PRADESH	400023	B
50001670	JEFFA UL ULoom		Single	A4	Jeffa STREET	Tumdi NAGAR	VIJAYAWADA	ANDHRA PRADESH	400023	B
50001671	RESHU SREE		Single	A5	Jeffa STREET	Tumdi NAGAR	VIJAYAWADA	ANDHRA PRADESH	400023	B
50001672	MC'DONALD		Single	A2	Jeffa STREET	Tumdi NAGAR	VIJAYAWADA	ANDHRA PRADESH	400023	B
50001820	PRATHAMESH PATIL	!@#	Single	sadan chs	neharu chowk	mulund west	MUMBAI	MAHARASHTRA	454599879	B
50001821	SHIVANI3	g1	Single	SH3	A STREET	Tumdi NAGAR	VIJAYAWADA	ANDHRA PRADESH	400023	B
50001822	PANKAJ PAWAR	!@#	Single	ADD 1	ADD 2	ADD 3	MUKKUDAL	MADHYA PRADESH	96544	B
50001825	SATISH GANGULA	!@#		add abcd	road 1211	thane east	MUMBAI	MAHARASHTRA	5245689	B
50001826	SHIVANI6	g1	Single	SH6	A STREET	Tumdi NAGAR	VIJAYAWADA	ANDHRA PRADESH	400023	B
50001828	SHIVANI7	g1	Single	SH7	A STREET	Tumdi NAGAR	VIJAYAWADA	ANDHRA PRADESH	400023	B
50001831	SHIVANI8	g1	Single	SH8	A STREET	Tumdi NAGAR	VIJAYAWADA	ANDHRA PRADESH	400023	B
50001833	SHIVANI9	78	Single	SH9	A STREET	Tumdi NAGAR	VIJAYAWADA	ANDHRA PRADESH	400023	B
50001834	FTHAMESH	0	Single	HJGHJKH	JABALPUR	ANDAMAN AND NICOBAR	ANDAMAN AND NICOBAR	ANDAMAN AND NICOBAR		A

8. Select the **Print** option from the **File** menu.
9. The system displays the **Print** dialog box.
10. Select the appropriate parameters and click the **OK** button.

CI041 - Customer Type Change Report - Product Transfer Reject

This report will contain only the records where product transfer has not been affected in current days BOD. The report will contain the records for which the product code has not been updated in TD Payout Instruction, Standing Instruction or Sweep Out Instruction.

Frequency

- Daily (EOD)

To view and print the Customer Type Change Report - Product Transfer Reject

1. Access the **Report Request** (Fast Path: 7775) screen.
2. Select the **Batch Reports** button.
3. Navigate through **Customer Information > CI041 - Customer Type Change Report - Product Transfer Reject**.
4. The system displays the **CI041 - Customer Type Change Report - Product Transfer Reject** report screen.
5. Enter the appropriate parameters in the **CI041 - Customer Type Change Report - Product Transfer Reject** report screen.
6. Click the **View** button to view the report.
7. The system displays the **CI041 - Customer Type Change Report - Product Transfer Reject** report screen.

CI041 - Customer Type Change Report - Product Transfer Reject

Customer Type Change Report - Product Transfer Reject						
Bank : 240 HDFC BANK LTD		Branch : 560 MUMBAI - MAHARASHTRA				
User Id: SYSOPER						
Cust ID	Cust Name	Brn Code	Old Cust Categ Code	New Cust Categ Code	Old TDS Code	New TDS Code
3644658	CHAYA M AGRAWAL	160	E	C	201	201
3644658	CHAYA M AGRAWAL	160	E	C	201	201
3644658	CHAYA M AGRAWAL	160	E	C	201	201
3644658	CHAYA M AGRAWAL	160	E	C	201	201
3644658	CHAYA M AGRAWAL	160	E	C	201	201
3644658	CHAYA M AGRAWAL	160	E	C	201	201
3644658	CHAYA M AGRAWAL	160	E	C	201	201
22378802	URVASHI ENTERPRISES	160	E	C	201	201
22378802	URVASHI ENTERPRISES	160	E	C	201	201
22378802	URVASHI ENTERPRISES	160	E	C	201	201
22378802	URVASHI ENTERPRISES	160	E	C	201	201
22378802	URVASHI ENTERPRISES	160	E	C	201	201
22378802	URVASHI ENTERPRISES	160	E	C	201	201
22378802	URVASHI ENTERPRISES	160	E	C	201	201
22378802	URVASHI ENTERPRISES	160	E	C	201	201

CI041 - Customer Type Change Report - Product Transfer Reject

The report will contain below mentioned fields:

Cust Id

Cust name

Brn Code

Old Cust Categ Code

New Cust Categ Code

Old TDS Code

New TDS Code

Account No

Modification Type

Old Prod Code

Old Prod Name

New Prod Code

New Prod Name

Deposit No

Instruction No

New Prod Code

Non-Updation Reason

8. Select the **Print** option from the **File** menu.
9. The system displays the **Print** dialog box.
10. Select the appropriate parameters and click the **OK** button..

CI040 - Customer Type Change Report - Consolidated

This report provides list of all customers for whom customer type is changed in current days BOD. The records in this report will be sorted in ascending order of customer id and grouped based on customer home branch. Multiple records will appear for the same customer id based on the number of accounts under the customer for which modifications for TD Payout/CASA sweep out/CASA SI has been performed.

Frequency

- Daily (EOD)

To view and print the Customer Type Change Report - Consolidated

1. Access the **Report Request** (Fast Path: 7775) screen.
2. Select the **Batch Reports** button.
3. Navigate through **Customer Information > CI040 - Customer Type Change Report - Consolidated**.
4. The system displays the **CI040 - Customer Type Change Report - Consolidated** report screen.
5. Enter the appropriate parameters in the **CI040 - Customer Type Change Report - Consolidated** report screen.
6. Click the **View** button to view the report.
7. The system displays the **CI040 - Customer Type Change Report - Consolidated** report screen.

CI040 - Customer Type Change Report - Consolidated

Bank : 240 HDFC BANK LTD							
Branch : 560 MUMBAI - MAHARASHTRA							
User Id: SYSOPER							
Cust ID	Cust Name	Brn Code	Old Cust Categ Code	New Cust Categ Code	Old TDS Code	New TDS Code	Account
4173745	JIGNA ENTERPRISE	160	E	E	201	201	
4967069	SHAMJI L BHANUSHALI	160	E	E	201	201	
23619273	PITAMBAR U JHA	160	I	Z	201	209	
41150801	PURNIMA	160	E	E	201	201	
41273886	HI TECH TYRE RETREADERS	160	E	E	201	201	
41950075	NIDHI MARKETING	160	E	E	201	201	
42485094	CHAMUNDA SECURITY SERVICES	160	E	E	201	201	
44738471	NANA DAGAJI PATIL	173	I	Z	201	209	
50004754	VENKATESWARA REDDY B	2438	E	E	201	201	

The report includes below mentioned fields:

- Cust Id
- Cust name
- Brn Code
- Old Cust Categ Code
- New Cust Catge Code
- Old TDS Code
- New TDS Code
- Account No
- Modification Type
- Old Prod Code
- Old Prod Name
- New Prod Code
- New Prod Name
- Deposit No
- Instruction No
- New Prod Code
- Non-Updation Reason

8. Select the **Print** option from the **File** menu.
9. The system displays the **Print** dialog box.
10. Select the appropriate parameters and click the **OK** button.

CI044 - Summary of Auto Customer Type Advice Generation

A Summary report will be required for advices generated by system as part of email and physical pool.

Frequency

- Daily (EOD)

To view and print the Summary of Auto Customer Type Advice Generation - Physical and Email

1. Access the **Report Request** (Fast Path: 7775) screen.
2. Select the **Batch Reports** button.
3. Navigate through **Customer Information > CI044 - Summary of Auto Customer Type Advice Generation - Physical and Email**.
4. The system displays the **CI044 - Summary of Auto Customer Type Advice Generation - Physical and Email** report screen.
5. Enter the appropriate parameters in the **CI044 - Summary of Auto Customer Type Advice Generation - Physical and Email** report screen.
6. Click the **View** button to view the report.
7. The system displays the **CI044 - Summary of Auto Customer Type Advice Generation - Physical and Email** report screen.

CI044 - Summary of Auto Customer Type Advice Generation

Bank : 240 HDFC BANK LTD	FLEXCUBE		Run Date : 11-Mar-2013
Branch : 240 MAIN BRANCH	Summary of Auto Customer Type Advice Generation		Run Time : 19:45
User Id: SYSOPER	For :30-Nov-2014		Report No. : CI044/1
<hr/>			
Process Date	File Name of Physical Advices	Number of Physical Advices	File Name of E-mail Advices
30-Nov-2014	CI042_GFG.txt	1	
30-Nov-2014	CI042_OTH.txt	2	
Total	3	0	
*** End of report ***			

CI044 - Summary of Auto Customer Type Advice Generation

The report includes mentioned fields:

- Process Date
- File Name of Physical Advices
- Number of Physical Advices
- File Name of E-mail Advices
- Number of E-mail Advices

8. Select the **Print** option from the **File** menu.
9. The system displays the **Print** dialog box.
10. Select the appropriate parameters and click the **OK** button.

CI042 - Intimation of Customer Type Change Advice - Physical Mode

This advice will be generated based on the lead days parameterized in Eligibility Criteria Maintenance for intimating the customer of customer type change. The customer will be eligible for physical advice if the dispatch mode in Customer Master is Mail. Multiple files will be generated based on File type extension specified in customer group master.

Frequency

- Daily (EOD)

To view and print the Intimation of Customer Type Change Advice - Physical Mode

1. Access the **Report Request** (Fast Path: 7775) screen.
2. Select the **Batch Reports** button.
3. Navigate through **Customer Information > CI042 - Intimation of Customer Type Change Advice - Physical Mode**.
4. The system displays the **CI042 - Intimation of Customer Type Change Advice - Physical Mode** report screen.
5. Enter the appropriate parameters in the **CI042 - Intimation of Customer Type Change Advice - Physical Mode** report screen.
6. Click the **View** button to view the report.
7. The system displays the **CI042 - Intimation of Customer Type Change Advice - Physical Mode** report screen

Date: 30-Nov-2014

To
BINDU NAIR
DFSDHH
UHUII
GG
MUMBAI - 0102311
GUJARAT
Andora
240

Subject: Availing of Senior Citizen Benefits

Dear BINDU NAIR

Thank you for banking with HDFC Bank.

We observe from our records, that you would soon be turning 60 years, which will help you to avail a host of benefits applicable for senior citizen like:

- A. Higher Fixed Deposit interest rate for any new Fixed Deposit booked/ renewed.
- B. Upgrade the existing Savings account to Senior Citizen savings account. For this you are required to visit the nearest branch to sign up for this facility/ understand the benefits of the senior citizen account.

The above facilities will be applicable only to accounts in which you are the primary applicant.

To enable us to provide the above facilities, kindly submit any one of the following documents at the nearest branch for your Date of Birth proof.

1. PAN Card
2. Passport
3. Driving Licence
4. Birth Certificate issued by competent authority
5. LIC Policy
6. Voter's ID's proof

Assuring you of our best services at all times.

This is a Computer Generated Advice and does not require a signature.

8. Select the **Print** option from the **File** menu.
9. The system displays the **Print** dialog box.
10. Select the appropriate parameters and click the **OK** button.

CI100 - Email Statement Registration Deregistration Report

The report will be generated daily listing the customers who have registered or deregistered for statement through E-mail facility in the current process date. It provides all the details of customers for whom the "Channel for Statement" field in Customer Master (FP: CIM09) is modified during the day. The report contains customer records that have been updated through net banking or front-end screen or upload.

The report has following parameters mentioned below:

- Customer ID
- Customer Name
- Email ID
- Old Channel for Statement
- New Channel for Statement
- Channel
- Maker ID
- Maker Branch Code
- Maker Date
- Maker Time
- Checker ID
- Checker Branch Code
- Checker Date
- Checker Time
- Ethnic Code Description

Frequency

- Daily (EOD)

To view and print the Email Registration Deregistration Report

1. Access the **Report Request** (Fast Path: 7775) screen.
2. Select the **Batch Reports** button.
3. Navigate through **Customer Information> CI100 - Email Registration Deregistration Report**
4. The system displays the **CI100 - Email Registration Deregistration Report** screen.
5. Enter the appropriate parameters in the **CI100 - Email Registration Deregistration** screen.
6. Click the **View** button to view the report.
7. The system displays the **CI100 - Email Registration Deregistration Report** screen.

8. On the **File** menu, click **Print**.
9. The system displays the **Print** dialog box.
10. Select the appropriate parameters and click the **OK** button.